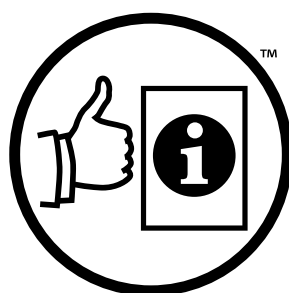




## The coronavirus - places to get help

City of Casey



Easy English

## Hard words



This book has some hard words.

The first time we write a hard word

- the word is in **blue**
- we write what the hard word means.

## You can get help with this book



You can get someone to help you

- read this book
- know what this book is about
- find more information.





## About this book

This book is written by the City of Casey.



This book is about the **coronavirus** and places to get help.

The coronavirus is a serious health problem you can get from other people.

You can get help if the coronavirus has changed some things in your life.

For example



- your job



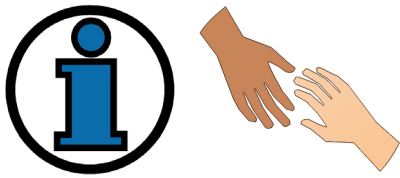
- your money



- your house



- your wellbeing.



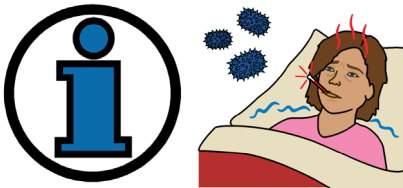
## Help

### Is it an emergency?



If you have an emergency call  
Triple Zero.

Call 000



## Information about the coronavirus

The Department of Health and  
Human Services

Call 1800 675 398



## **Find local support services**

Casey North

Call 03 9705 6699

Cranbourne

Call 03 5996 3333

The Andrews Centre

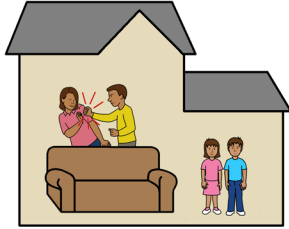
Call 03 9700 4944



## **Housing and homelessness support services**

WAYSS Housing Support

Call 03 9791 6111



## **Help for family violence**

1800 Respect

Call 1800 737 732

Safe Steps

Call 1800 015 188

Intouch Multicultural Centre Against  
Family Violence service

Call 1800 755 988



Djirra - an Aboriginal and  
Torres Strait Islander service

Call 1800 105 303

With Respect - an LGBTIQ + service

Call 1800 542 847



## **Mental health and crisis support**

Lifeline

Call 13 11 14



Kids Helpline

Call 1800 551 800

Suicide Call Back service

Call 1300 659 467

Beyond Blue

Call 1300 224 636

Alfred Carers Emergency Respite

Call 1800 052 222

PANDA - Perinatal Anxiety and  
Depression Australia

Call 1300 726 306



## **Refugees and persons seeking asylum**

Red Cross Dandenong

Call 03 8327 7370

Southern Migrant and Refugee Centre

Call 03 9767 1900

## **More information**

For more information contact  
the City of Casey.



Call 03 9705 5200

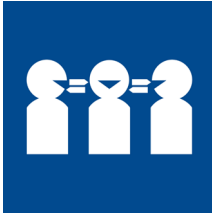


Website

[www.casey.vic.gov.au/community-resources-during-coronavirus-pandemic](http://www.casey.vic.gov.au/community-resources-during-coronavirus-pandemic)



## **If you do not speak English**



Contact the City of Casey through the  
Translating and Interpreting service or TIS

Call 131 450

Ask the TIS to call us on 03 9705 5200



## **If you need help to speak or listen**

Contact the City of Casey through the  
National Relay Service or NRS.



Call the NRS help desk  
1800 555 660



Go to the NRS website

[www.communications.gov.au/accesshub/  
nrs](http://www.communications.gov.au/accesshub/nrs)

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Scope's Communication and Inclusion Resource Centre wrote the Easy English version in May 2020.

To contact Scope call 1300 472 673 or visit [www.scopeaust.org.au](http://www.scopeaust.org.au)

To see the original contact the City of Casey.

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