

Who responded

More than 870 community members provided input into the Community Engagement Policy



35%

of respondents were
aged 60 years or older



50%

were couples
with children living
at home



22%

Were from a
Culturally and
Linguistically Diverse
(CALD) background



31%

of people had a
chronic health condition
or disability

What the community told us



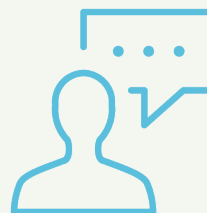
Engagement matters

Our community wants opportunities to provide feedback



Deliberative engagement is important

And should be used in line with community preferences



Listen to community feedback

and share how it was used in Council outcomes and decisions



Make it easy

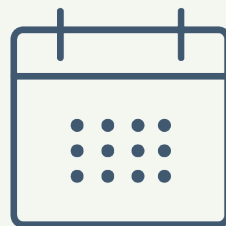
to find engagement opportunities

What the community told us



Keep the community informed

by providing progress updates on engagement activities



Community has time to respond

on engagement opportunities, with 3-4 weeks the preferred timeframe



Preference for digital channels

to provide feedback on engagement opportunities

How your feedback was used



- Identified engagement objectives which have been included in the policy
- Guided how/when deliberative engagement will be used
- Determined how long engagement opportunities should run for
- Informed 'how' engagement should be done – including clearly articulating how feedback is used
- Informed what engagement platforms and communication channels are used