K2 PLANNING

Doveton Eumemmering Community Infrastructure Needs Assessment Final Report February 2020





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Table 1: Report Production

Project Role	Name and Position
City of Casey Project Manager	
City of Casey Project Working	
Group	
K2 Planning Pty Ltd	

List of Abbreviations

ABS Australian Bureau of Statistics

AEDC Australian Early Development Census

APCH Autumn Place Community Hub
DPIP Doveton Pool in the Park Project

CCL Casey Cardinia Libraries

CPTED Crime Prevention Through Environmental Design

CSO's Community Service Organisations

IRSD Index of Relative Socio-Economic Disadvantage

LDC Long Day Care

MCH Maternal and Child Health

NLC Neighbourhood Learning Centre

PWG Project Working Group

SEIFA Socio-Economic Index for Areas



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1. Introduction

The *Doveton Eumemmerring Community Needs Assessment* (the Project) aims to provide an evidence-base to assist the City of Casey in future planning for community services and infrastructure in Doveton. Specific aims of the project include:

- 1. Evaluate the strategic role, and opportunities to deliver new community services, at the following facilities:
 - Doveton Pool in the Park (DPIP)
 - Autumn Place Community Hub (APCH)
- 2. Provide recommendations about the future use of *all Council-owned community facilities* in Doveton (e.g. relocation of service, consolidation of infrastructure, renewal, upgrade, disposal, no change, etc.)
- 3. Consider opportunities to utilise non-Council facilities

2. Key Findings

The Key Findings of the *Doveton Eumemmerring Community Needs Assessment* are provided in Table 2 including:

- 1. Existing Social Needs in Doveton
- 2. Existing Community Services and Facilities in Doveton
- 3. Current Gaps in Community Services and Facilities in Doveton
- 4. Ongoing Service Needs in Doveton
- 5. The Capacity of Existing Council Owned Community Facilities to Respond to Identified Gaps

These key findings inform the Project recommendations, below.



Table 2: Key Findings

Key Findings

Doveton - Social Needs

A range of social indicators show that Doveton is experiencing the **early stages of gentrification** with increasing numbers of people:

- working in managerial roles (45.9% increase 2011 2016)
- earning higher incomes (14.5% increase 2011 2016)
- living in private rental properties (19% increase 2011 2016)
- owning two or more cars (43.4% increase 2011 2016)

However, there is still evidence of significant, and complex, levels of disadvantage in Doveton including:

- 33% of individuals earning the lowest income quartile
- 49.9% of workers living below the poverty line
- the lowest suburb SEIFA score (825.8) in Casey
- the 4th most disadvantaged SA1 in Metropolitan Melbourne (refer to Section 6.2)

Doveton Eumemmerring has significantly high proportions of people who:

- are unemployed (12.7% compared to 7.2% for the City of Casey)
- have no qualifications (53.6% compared to 44.2% for the City of Casey)
- left school at year 8 or below (10% compared to 5.3% for the City of Casey)
- did not attend school (5.5% compared to 1.7% for the City of Casey)
- arrived from overseas (28.8% of all arrivals since 2011 compared to 17.8% City of Casey)
- speak English 'a little or not at all' (13.7% of the Doveton population)
- have characteristics that contribute to social isolation and present barriers to accessing community services and facilities including:
 - i. Children who are developmentally vulnerable (32.8% of children in Doveton and 41.9% of children in Eumemmerring being vulnerable one on or more AEDC domain)
 - ii. People with no internet connection (21.5% compared to 9.5% for the City of Casey overall)
 - iii. People who need assistance due to a disability particularly in the older years age groups
 - iv. People who are experiencing homelessness (homelessness rate of 281.9 per 10,000 people 2018/19)
 - v. Low proportions of people who volunteer 9.9% in 2016 compared to 14% across the City of Casey overall)

Existing Community Services and Facilities in Doveton

The following community facilities are currently available in Doveton:

- 12 Council owned community facilities
- 32 non-Council community services/facilities

A significant number of **community services are also located in the suburbs adjacent** to the Doveton.

A range of **Recreation and Aquatic Centres are also available in areas adjacent** to, two of these are located within 5km of the Doveton Pool in the Park (DPIP).

Doveton is recognised for providing a 'network' of community services offered through a range of community facilities. Key community facilities that play an important role in this network include:

- 1. **Doveton College** P 12 State Government school operating under the innovative 'Our Place' model providing support to vulnerable and disadvantaged families through 'wrap around' services
- 2. Autumn Place Community Hub
- 3. **Doveton Neighbourhood Learning Centre** operating through a range of facilities
- 4. Aboriginal Gathering Place



Key Findings

These facilities highlight the existence of **two centres**, **or 'hearts'**, **within Doveton** with one focused around the Doveton College/ Doveton Pool in the Park location and the other around the Autumn Place community services and retail hub. Core features of this network of community services include:

- 1. Active referrals between services
- 2. Programming of services across facilities
- 3. Shared Service Planning and Governance Networks

Limited local transport options increase the need for this network of community services and infrastructure in Doveton. The disbursed location of community facilities across Doveton, and the 'two centres or hearts', increases the accessibility of community services in an area with poor public transport and undulating topography and limited footpath infrastructure.

Gaps in Existing Community Services and Facilities in Doveton

An **Industry Benchmark Assessment** shows that by 2041 there will be a need for the following **additional services** to support the needs of Doveton residents:

- 1. Four-Year-Old Kindergarten Programs: 102 places
- 2. Three-Year-Old Kindergarten Programs: 167 places
- 3. Playgroups: 3.6 playgroups
- 4. Long Day Child Care Centres: 2.2 centres
- 5. Outside School Hours Care Centres: 177 places
- 6. Community Meeting spaces Small: 3.5 small meeting spaces
- 7. Community Meeting spaces Medium: 1.7 medium meeting spaces
- 8. Community Meeting spaces Medium to Large: 1.7 medium to large meeting spaces
- 9. Youth Facilities: 1.7 facilities
- 10. Government Primary Schools: 1.7 primary schools
- 11. Active Open Space Reserves Small: 2.3 small reserves
- 12. Neighbourhood Active Open Space Reserve Pavilions (Small): 2.3 small pavilions

This additional demand for community services translates into a need for an **anticipated 2,237- 2,266 sqm for early vears services**¹.

However, **Doveton is already oversupplied in terms of community meeting spaces** and this oversupply will continue up to 2041 (refer to Table 37, p. 58 for further details).

Stakeholders consulted through this Project have noted that much of this forecast demand for additional services and associated early years facility space will be met through existing community facilities in Doveton, including privately provided facilities (see 'Capacity of Existing Facilities to Respond' below).

Stakeholders consulted through the current Project have also noted that **demand is high for the following Non-Council services**:

- 1. Emergency relief and material aid
- 2. Volunteering, mentoring, personal and professional development
- 3. Swimming lessons, particularly during the school term
- 4. Disability Support Services

¹ NB: This requirement is based on the audit provided by the City of Casey which shows **200sqm** of Council owned early years space available in Doveton. Any revisions to this audit which identify additional early years space currently in Doveton would **reduce** the additional space needs required in the future.



Key Findings

Ongoing Service Needs in Doveton

Stakeholders consulted for the current Project have identified the following on-going service gaps:

- 1. 3-year-old kindergarten (to be introduced as 5 hours in 2022 increasing to 15 hrs in 2029)
- 2. Community facilitated playgroups
- 3. Space for storing playgroup and toy library equipment
- 4. Free children's programs
- 5. Appropriate consulting room for counselling support for young people
- 6. Homework clubs
- 7. Places that support the Casey 360 bus
- 8. Programs specific to the Afghan community
- 9. Extended library opening hours
- 10. Community Gathering Spaces
- 11. Spaces that attract other services into Doveton
- 12. Neighbourhood House programs that support: older residents; people experiencing homelessness; programs that engage people with a disability

Stakeholders have also identified a range of **barriers that currently limit the use** of Council-owned community facilities in Doveton including:

- 1. Limited staff numbers
- 2. Limited opening hours
- 3. Limited local transport options between the existing network of community facilities
- 4. Limited advertising, particularly related to the availability of community halls
- Building condition (Scout Halls)
- 6. Language barriers associated with the number of people who speak English a little or not at all (cited above)
- 7. Decreasing numbers of volunteers (cited above)
- 8. A need for disability awareness education

The following **general issues** have also been identified as important for the future planning of community facilities in Doveton:

- 1. Ensuring free community services and spaces
- 2. Increasing staffing to support service growth
- 3. Improving pedestrian and cycle access
- 4. Continuing to provide multiple facilities to ensure ongoing access
- 5. Ensuring that future facilities reflect **universal design principles** to increase the inclusiveness of services of all ages, abilities and cultures

Capacity of Existing Community Facilities to Respond to the Identified Needs

Stakeholders consulted for the current Project have noted that **much of the demand** for additional community services in Doveton, identified above, **will be met through existing facilities** including:

- 1. **Autumn Place Community Hub** has been built with future proofing capacity to connect to the existing Doveton library facility at 28 Autumn Place Doveton to create an 'urban heart precinct' (City of Casey Project Working Group)
- 2. **Private long day care centres will respond to much of the demand for kindergarten programs**, reducing the need to plan for this facility space in Council owned early years facilities (City of Casey Project Working Group)
- 3. A range of **existing community facilities** have capacity to increase their utilisation and provide additional **community meeting space.** These spaces can be used to provide programs that support the identified need for volunteering, mentoring, personal and professional development (City of Casey Project Working Group)
- 4. Demand for **disability support services** in Doveton is addressed through both Doveton based services, and services based outside Doveton using space in existing Doveton facilities (Metro Access Disability Inclusion Officer)



The current level of utilisation of existing Council-owned community facilities in Doveton is summarised in Table 3. These current utilisation levels have informed the Project recommendations, below.

Table 3: Council Owned Community Facilities – Current Utilisation Levels

	Facility	Current Utilisation				
Autumn Place Community Hub (APCH)			MODERATE			
Casey Youth Services (АРСН)		MODERATE			
Doveton College Mate	rnal & Child Health		MODERATE			
Doveton Library			HIGH			
John Pandazopolous H	all		MODERATE			
The Dove (NLC)		MODERATE				
Rowan Park House (NLC)			LOW			
Aboriginal Gathering P	lace		HIGH			
Doveton Senior Citizen	s Centre		MODERATE			
Doveton Scout Hall			LOW			
Doveton Pool In the Park (DPIP) (a)			MODERATE			
HIGH > 80% hours						
MODERATE	50 - 80% hours					
LOW	< 50% hours					

Source: City of Casey and K2 Planning 2020, based on 'Doveton Community Facility Audit' 2019, Refer to Table 50, p. 82 for further details.

a) A range of current operational issues impact on the utilisation of DPIP including: the facility is currently only open from December - March; there is also a temperature trigger of 30 degrees in order for the pool to actually open.



3. Recommendations

This Project has *not* identified a need for an additional Integrated Community Centre in Doveton, as recommended in prior work².

Instead, the following Council-owned community facilities have been identified as having capacity to respond to the future needs of Doveton residents through increased programming and facility improvements:

- 1. Autumn Place Community Hub
- 2. Doveton Library
- 3. John Pandazopolous Hall
- 4. Doveton Neighbourhood Learning Centre (Oak Ave Hall)
- 5. The Dove
- 6. Rowan Park House (NLC)
- 7. Doveton Senior Citizens Centre
- 8. Doveton Pool in the Park (DPIP)

Autumn Place Community Hub and the DPIP play a strategic role in Doveton providing:

- 1. Large Council owned sites/facilities with capacity to increase services
- 2. Locations that support community access

Specific services that should be accommodated at Autumn Place Community Hub - Stage 2 include:

- 1. Toy library storage space
- 2. Additional first-time parent's groups
- 3. Community facilitated playgroups
- 4. Space for storing playgroup equipment
- 5. Occasional Child Care
- 6. Free children's programs and events
- 7. Community Gathering Spaces
- 8. Extended Library Opening Hours

These services will complement, and expand, the provision of early years services in Doveton, while responding to the needs associated with the **significant proportion of vulnerable children** living in the area (i.e. 32.8% of children in Doveton and 41.9% of children in Eumemmerring are vulnerable one on or more of the Australian Early Childhood Census (AEDC) domain, compared to 20.4% for the City of Casey and 19.9% for Victoria overall – see Section 6.3 for more details).

² Refer to 'Attachments' for details of prior work related to community services and facilities in Doveton.



Specific services that could be accommodated at an improved **DPIP facility** include:

- 1. Youth specific spaces
- 2. Flexible spaces that can cater for occasional child care, free children's programs
- 3. Free and accessible café facility
- 4. Learn to swim programs
- 5. Aquatic programs such as 'learn to swim' that support older residents and culturally diverse communities
- 6. Flexible spaces for community meetings, gatherings and events
- 7. Spaces that attract other services into Doveton

An overriding aim of these recommendations is to increase access to community services in a community that currently experiences significant access barriers due to:

- 1. low levels of English (13.7% of the Doveton population speak little or no English)
- 2. low incomes (49.9% of workers in Doveton live below the poverty line i.e. gross individual weekly income of \$400-\$499) and
- 3. limited local transport options between the existing network of community facilities

The recommendations also aim to increase access to community services by promoting **two hearts or centres of Doveton** at:

- 1. Autumn Place Community Hub and Retail Precinct
- 2. DPIP and Doveton College Precinct or Service Cluster

These two hearts provide significant centres within the network of existing community facilities in Doveton, increasing accessibility in a community that has limited transport options, significant social disadvantage and a challenging topography.

These recommendations are summarised in **Table 4 including specific recommendations for each of** the current Council owned community facilities in Doveton.



Table 4: Existing Council Owned Community Facilities in Doveton - Recommendations

Current Facility/ Service	Current Level of Utilisation	Current Capacity to Offer Increased Services	Service Recommendation	Facility Recommendation
Autumn Place Community Hub	MODERATE	YES	INCREASE SERVICES Services to include: MCH consulting spaces; toy library storage space; additional first-time parents' groups;	EXPAND
Doveton Library	HIGH	YES	community facilitated playgroups; space for storing playgroup equipment; occasional child care; free children's programs and events; community gathering spaces; extend library operating hours	(Autumn Place Stage 2)
Casey Youth Services (Autumn Place facility)	MODERATE	NO	INCREASE SERVICES General youth services/hangout spaces	EXPAND DPIP Increase youth services at DPIP)
Doveton College Maternal & Child Health	MODERATE	NO	INCREASE SERVICES Increase current service offerings	MAINTAIN
John Pandazopol ous Hall	MODERATE	YES	INCREASE SERVICES Community Events; Community Groups	MAINTAIN (Review governance to accommodate more services)
Doveton Neighbourh ood Learning Centre (Oak Ave Hall)	HIGH	YES	INCREASE SERVICES Neighbourhood House programs that support: older residents; people experiencing homelessness; programs that engage people with a disability; spaces that attract other services into Doveton	MAINTAIN
The Dove (NLC)	LOW	YES	INCREASE SERVICES Community meetings; events; gatherings	MAINTAIN (Rationalise - Consider disposal of facility and relocation of services to Stage 2 APCH)
Rowan Park House (NLC)	IOW YES		INCREASE SERVICES Community meetings; events; gatherings	MAINTAIN (Expand programs)
Aboriginal Gathering Place	HIGH	NO	MAINTAIN SERVICES	MAINTAIN



Current Facility/ Service	Current Level of Utilisation	Current Capacity to Offer Increased Services	Servi	ce Recommendation	Facility Recommendation
Doveton Senior Citizens Centre	LOW	YES	RELOCATE Community gatherings t	DISPOSE (Investigate further – alternative uses, relocate current user groups)	
Doveton Pool in the Park	MODERATE (a)	YES	that can cate free children accessible e such as 'lear older reside communitie services into	ERVICES ic spaces; flexible spaces er for occasional child care, n's programs; free and ntry café, aquatic programs in to swim' that support nts and culturally diverse s; spaces that attract other Doveton; community vents; gathering	EXPAND (DPIP Master Plan)
HIGH	> 80% hours		EXPAND	Invest significantly in expansion accommodate additional service	-
MODERATE	50 - 80% hours		MAINTAIN	ommodate current ng building renewal,	
LOW	< 50% hours		DISPOSE	Dispose of current facility and other facility improvements in	

b) A range of current operational issues impact on the utilisation of DPIP including: the facility is currently only open from December - March; there is also a temperature trigger of 30 degrees in order for the pool to actually open.



4. Project Approach

The following tasks were undertaken to develop the Doveton Eumemmering Community Needs Assessment report:

Table 5: Project Approach and Responsibility

Project Stage	Tasks Undertaken	Responsibility	
Policy and Literature Review	Literature review - key issues for subject area	Council	
	Demographic Profile of area	Council/K2 Planning	
	Previous Engagement Outcomes - Key issues summary	Council	
Evidence of Community Needs	Overview of related projects and work that has contributed to community-led place making and community service and infrastructure delivery in Doveton and Eumemmerring including: - Doveton Pool in the Park Master Plan (Council Plan 2019/20 action item) - Doveton Pool in the Park Master Plan Partnership Agreement (draft) - Stage 2 Autumn Place Community Hub (proposed future works) - Doveton Eumemmerring Community Profile (under development)	Council	
	Emerging service delivery models due to changing funding e.g. NDIS		
Current Service/Facility Provision	Facility Audit Data - community facilities and aquatic and leisure facilities Overview of 'network of infrastructure' including accessibility between facilities Data provided on existing condition, fitness for purpose and accessibility of all Council-owned community, aquatic and leisure facilities in Doveton and Eumemmerring, including consideration of proposed future works	Council	
Benchmark Assessment	Assessment of population forecasts against industry benchmarks for community facilities and services Consideration of capacity of existing facilities to accommodate future needs based on Council facility audit and; assessment of facility condition, fit for purpose and accessibility based on facility audit data base etc.	K2 Planning	
PWG Meeting	Review High Level Gaps and Opportunities Report	K2 Planning	
Strategic Opportunities to Respond to Future Demand	Summary of the strategic role of key pieces of community infrastructure in Doveton and Eumemmerring, including but not limited to: - Doveton Pool in the Park - Autumn Place Community Hub	K2 Planning	
	Identify opportunities and impacts to utilise non-Council facilities	Council	



Project Stage	Tasks Undertaken Facilitate place-based community outcomes and integrated service delivery across multiple partners	Responsibility
PWG M3 Draft Report short- and long- term infrastructure requirements to meet	Potential service models and space requirements for new community infrastructure at: - Stage 2 Autumn Place Community Hub - A community facility at Doveton Pool in the Park - A Learn to Swim (LTS) facility at Doveton Pool in the Park	K2 Planning
service demands for the Doveton and Eumemmerring community.	Final report including recommendations for the future use of Council-owned community, aquatic and leisure facilities to accommodate service demand for the next 20 years (e.g. relocation of service, consolidation of infrastructure, renewal, upgrade, disposal, no change, etc.)	K2 Planning



5. Project Context

This section briefly sets out key contextual issues that impact on planning for community services and facilities in Doveton Eumenmerring including:

- The social history of Doveton Eumemmerring
- The relevant policy context guiding the planning of community facilities in the City of Casey
- Relevant prior work conducted in the Doveton Eumemmerring area

5.1 Doveton Eumemmering

The City of Casey *Key Issues paper – Doveton Eumemmerring* 2014 provides a brief history of Doveton Eumemmering as follows:

The existing suburbs of Doveton, Eumemmerring and Hallam were known from the 1930s as the Eumemmerring Pastoral Run. Doveton became a gazetted suburb in 1954 when a public housing estate was developed to accommodate workers in the new Dandenong industrial precinct and the post war population increase. A proportion of Doveton became known as the modern suburb of Eumemmerring in 1981.

Doveton Eumemmerring has long been characterised by a culturally diverse population with high numbers of migrants. In the post war period, it housed migrants from Europe and more recently new residents arrive from the Subcontinent or African backgrounds.

Rapid population growth took place during the 1960s and 1970s. Between 1991 and 2006 the population decreased slightly as few new dwellings were added to the area and the average number of persons living in each dwelling declined. The population increased between 2006 and 2011, a result of new dwellings being added to the area and an increase in the average number of persons living in each dwelling.

Land uses in Doveton are predominantly residential illustrative of standard size public housing, single storey detached, small pre-fabricated concrete dwellings of the 1950s era. The public housing dwellings are gradually being replaced with double storey townhouses in two lot subdivisions. Doveton is surrounded by the following suburbs: Endeavour Hills and Hallam (City of Casey) and Dandenong South (City of Greater Dandenong) (Adapted from City of Casey Key Issues Paper – Doveton Eumemmerring 2014, p. 9)

The City of Casey Doveton Pool in the Park Master Plan Project brief also notes that:

Doveton has high levels of complex and entrenched socioeconomic disadvantage. It was the target of the State Government Neighbourhood Renewal Program from 2003 – 2011 (p. 30).

Key issues emerging from this brief history that should be considered in future planning for community facilities at Doveton Eumenmerring include:

- 1. The high level of cultural diversity in the area
- 2. Evidence of complex and entrenched levels of socio-economic disadvantage
- 3. Significant prior community based planning has been conducted in the area



5.2 Relevant Policy Context

A range of relevant Federal, State and Local Government policies guide the development of community facilities across Victoria. Key themes emerging from this policies context that should be considered in any future planning for community services and facilities at Doveton Eumemmerring are listed below.

Key issues emerging from the **Federal Government**³ policy context include:

- 1. Plan for physical and community infrastructure that enables it to be provided in a way that is efficient, equitable, accessible and timely
- 2. Design and develop services for children and families to accord with the needs of each local community and be accessible and responsive to the particular cultures, languages and circumstances of the community
- 3. Plan for a more equitable distribution of social infrastructure initiatives
- 4. The highest priority should be given to making appropriate and sufficient levels of assistance available to children and families that are known to have the greatest need (vulnerable children)
- 5. Service planning and delivery should support partnerships between tiers of government and the community
- 6. Service planning should reflect an emphasis on preventative health promotion

At the **State Government**⁴ policy level *the Victorian Local Government Act* (The Act 1989) indicates that the functions of Local Government include:

- 1. Planning for and providing services and facilities for the local community
- 2. Providing and maintaining community infrastructure in the municipal district

The Act notes that planning should:

- 1. Promote compact centres with accessible community infrastructure
- 2. Create liveable communities; promote a sense of place and cultural identity
- 3. Ensure accessible and equitable social infrastructure that responds to community needs
- 4. Improve health and wellbeing; address disadvantage and inequity amongst Victorians
- 5. Deliver social infrastructure to support strong communities

³ Relevant policies include: 'Education and Care Services National Regulations, Australian Children's Education and Quality Care Authority' 2011; 'The Australian Public Service Social Inclusion policy design and delivery toolkit Department of Prime Minister & Cabinet' 2009;

⁴ Relevant policies include: Victorian Local Government Act (1989), Section 3E, page 21; Infrastructure Victoria 2016 'Victoria's 30 Year Infrastructure Strategy'; DPCD 2010 'A guide to Delivering Community Precincts'; MPA 2015 'Kindergarten Infrastructure Needs Assessment in Greenfield Growth Areas – A Revised Benchmark'; 'Metropolitan Planning Strategy- Plan Melbourne 2017-2050'.



- 6. Support current policies that promote co-located or integrated service delivery within integrated community facilities, encouraging increased community access to services, improved service referral opportunities and shared facilities use
- 7. Partnerships for shared facilities and community hubs must include local councils, community organisations, schools, sport and recreation facilities, education and training providers and not-for-profit organisations.

The Department of Health and Human Services Strategic Plan 2019 aims 'to achieve the best health, wellbeing and safety of all Victorians so that they can live a life they value' and emphasises:

- 1. Person centred and sustainable health and human services that responds to population change in the right place at the right time
- 2. Co-design and evidence based shared decision making where communities have an active role in the decisions that shape their lives
- 3. A more seamless connection between service and infrastructure planning

The Public Health and Wellbeing Act 2008 outlines specific directions for local government in relation to health and wellbeing. This includes 'creating supportive environments for health and strengthening the capacity of the community and individuals to achieve better health'.

The Department of Education and Training has recently committed to rolling out a funded three-year-old kinder program⁵ for all Victorian three-year old's. The roll out will be staged with the City of Casey expected to have access to five hours of a funded program per week and gradually increasing to 15 hours per week for 40 weeks by the year 2029.

The *Urban Design Guidelines for Victoria* was developed to condense a suite of guideline documents to support state agencies, local government and the urban development sector to deliver, functional and enjoyable places for people to live, work, and spend leisure time. The guidelines aim to create neighbourhoods that foster community interaction and make it easy for people of all ages and abilities to live healthy lifestyles and engage in regular physical activity. The guidelines aim to create places that are:

- Accessible, safe, diverse and provide choice
- Enjoyable, engaging and comfortable to be in and move around
- Conducive to people being more physically active
- Accommodating of people of all abilities, ages and cultures
- Distinctive and celebrate their social, cultural and natural heritage.

The theory behind *Crime Prevention through Environmental Design* (CPTED Vic Police 2012) is that the design of a physical environment can produce behavioural effects that will reduce both the incidence and fear of crime. These behavioural effects can be accomplished by reducing the susceptibility of the environment to support criminal behaviour. This is achieved by creating environmental and social conditions that:

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⁵ State Government of Victoria, 2019



- maximise risk to offenders (increasing the likelihood of detection, challenge and apprehension)
- maximise the effort required to commit crime (increasing the time, energy and resources required to commit crime)
- minimise the actual and perceived benefits of crime (removing, minimising or concealing crime attractors and rewards)
- minimise excuse making opportunities (removing conditions that encourage/facilitate rationalisation of inappropriate behaviour)

Key issues emerging from the **City of Casey**⁶ policy context include:

- 1. The City of Casey is committed to supporting access to high quality social infrastructure so that communities have better access to services, information and activity to enable more opportunities to participate in community life
- 2. The City of Casey is committed to engaging with the community to plan for, deliver and activate community facilities that respond to changing community needs. This includes providing equitable access to multi-purpose facilities across Casey that are safe, inclusive and welcoming and create a space for the community to connect. Facilities will be supported and activated with targeted programs and services that are delivered by appropriate and capable providers or community members

The following principles guide the planning of community services and facilities at the City of Casey:

- 1. **Connected and integrated** Facilities working together with a collaborative approach promoting opportunities for co-location and service synergies
- 2. **Innovative and future-proofed** Consideration of alternative funding, delivery and operating models to meet current community needs and are designed to be easily modified to meet the changing needs into the future.
- 3. **Partnership centred** Agreement in the vision, values and accountability between Council and the community
- 4. **Safe, welcoming and accessible** Equitable provision of facilities that are intergenerational, promote the diversity of our community and meet community needs. Planning for facilities that contribute to a sense of place for all, are reflective of the range of community needs and provide the supporting amenities. Fostering the use of public transport, walking and cycling, and encouraging transport choice to enable the community to access community facilities within a 20-minute journey

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⁶ Relevant policies include: Community Facilities Framework, 2019; Municipal Public Health and Wellbeing Plan 2017-2021; Casey's Children - A Plan for Children, Young People and Families, 2017-2021; Inclusive Casey Strategic Framework, 2018-2021; Community Development Principles, 2017; Diversity, Access and Inclusion Policy, 2016; Accessibility Framework for Action, 2018-2021; Arts and Cultural Development Strategy, 2018-2022; Housing Strategy, 2019; Open Space Strategy, 2015; Casey Aquatic Facilities Strategy, 2019-2041, Autumn Place Masterplan, 2016.



5. **Smart, sustainable and measured** - Planning for facilities that are financially viable, considerate of long-term capital and operational costs, and provide the best value for the community⁷

Responding to community needs should follow the community facility planning flow chart.

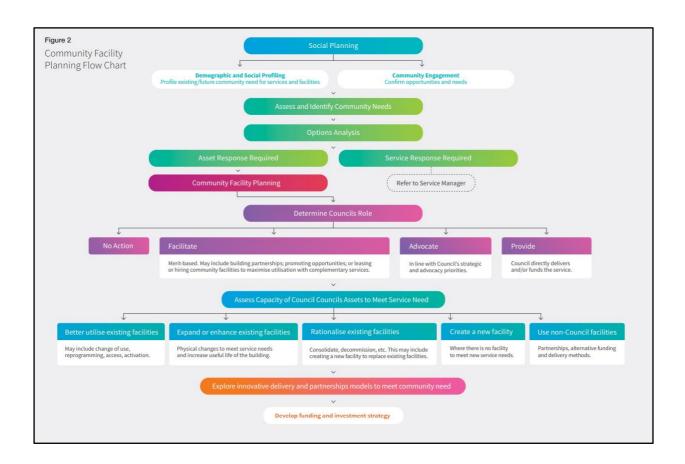


Figure 1: Community Facilities Framework - Decision Making Process for Responding to Community Needs

Source: City of Casey Community Facilities Framework 2019.

⁷ City of Casey 2018 *Community Facilities Plan*, p. 16



The vision of the *Autumn Place Masterplan 2016* combines previous planning efforts and reflects the priorities and aspirations of the current community in Doveton. It also a makes significant contribution to the role of Autumn Place as the heart of the community by building a sense of place, creating a more positive image, improving safety and increasing opportunities relating to housing, employment, business and learning:

"Autumn Place will be a thriving neighbourhood activity centre focused around a central heart which unites the community and provides a sense of pride and ownership. The Centre will have high quality public realm which promotes walking and cycling and maximises community safety. Community facilities will be better integrated, and shopping and business provision will be enhanced."

It also articulates a community facility objective to: "Strengthen the presence of centralised community services and facilities within Autumn Place to cater to the needs of a diverse community and maximise access."

Other **Strategic Directions** at the City of Casey that should guide planning for community services and infrastructure include:

- 1. Improve safety and reduce health and wellbeing risks
- 2. Plan and develop spaces for young people to go to
- 3. Provide a variety of high-quality services, programs, events and facilities that are adaptable to changing needs and encourage social connection
- 4. Ensure diverse groups are included in the design of programs, services, spaces, buildings and facilities so they are accessible for everyone and all barriers to participation are reduced
- 5. Create intergenerational community facilities which provide innovative opportunities for young people and older people to interact and participate in planned and spontaneous activities
- 6. Continue to provide and advocate for facilities, built environments and public open space to be accessible and inclusive
- 7. Creating community precincts/hubs that are well connected through place making, co-location public transport and active transport options
- 8. Improve transport infrastructure to meet current demand and future growth needs
- 9. Encourage community service providers located outside the municipality to deliver services/operate within the municipality



6. Doveton Eumemmering Social Trends

This section provides an analysis of relevant social trends impacting on demand for community services and facilities in Doveton Eumemmering including:

- 1. Indicators of social change
- 2. Indicators of community need
- 3. Indicators of social exclusion

This material helps to identify key social issues that should be considered through future planning for community facilities in Doveton.

6.1 Indicators of Social Change

Doveton Eumemmering experienced a **10.4% increase in population between 2011 and 2016** from 10,246 people (2011) to 11,307 people (2016), with an **additional 1,061 people** living in the area. Age groups that experienced most growth in that time included:

- Young workforce (25 to 34) (+474 people)
- Parents and homebuilders (35 to 49) (+277 people)
- Tertiary education and independence (18 to 24) (+99 people)
- Primary schoolers (5 to 11) (+92 people)

Compared to the City of Casey overall, Doveton Eumemmering has:

- A *larger* percentage of 'Seniors' (8.5% compared to 5.5%)
- A *larger* percentage of 'Young workforce' (17.7% compared to 14.8%)
- A smaller percentage of 'Parents and homebuilders' (19.5% compared to 22.0%)
- A smaller percentage of 'Primary schoolers' (8.9% compared to 10.6%)

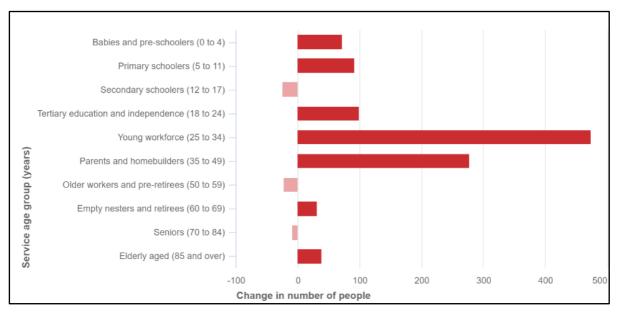


Figure 2: Doveton Eumemmering - Change in Service Age Groups 2011 - 2016

Source: Profileid.com.au



Since 2011 there have been significant increases in the number of the following households living in Doveton Eumenmerring:

- Group Households (88.8% increase)
- Other Families (79.7% increase)8
- Lone Person Households (5.4% increase)
- Couples with Children (5.3% increase)

A range of social indicators show that Doveton is experiencing **early stages of gentrification** with increasing numbers of people:

- Working in managerial roles
- Earning higher incomes
- Living in private rental properties
- Owning two or more cars

Table 6: Doveton Eumemmerring - Household Type 2011-2016

		2016			2011		Change 2 to 201	
Households by type	Number	%	City of Casey %	Number	%	City of Casey %	Number	%
Couples with children	1,094	27.2	45.1	1,082	29.2	44.4	+12	1.1
Couples without children	740	18.4	20.9	703	19.0	21.8	+37	5.3
One parent families	635	15.8	11.8	646	17.5	12.6	-11	-1.7
Other families	106	2.6	1.1	59	1.6	1.1	+47	79.7
Group household	236	5.9	2.2	125	3.4	2.1	+111	88.8
Lone person	973	24.2	14.6	923	24.9	15.3	+50	5.4
Other not classifiable household	224	5.6	3.9	151	4.1	2.3	+73	48.3
Visitor only households	15	0.4	0.4	13	0.4	0.4	+2	15.4
Total households	4,023	100.0	100.0	3,702	100.0	100.0	+321	8.7

Source: Profileid.com.au adapted by K2 Planning

This change in the age and household structure of Doveton Eumemmering has been accompanied by a change in occupations with **significant increases in the number of people employed in the following sectors**:

- Managers (45.9% increase 2011 2016)
- Community and Personal Service Workers (40.9% increase 2011 2016)
- Technicians and Trade Workers (22.6% increase 2011 2016)

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⁸ Other families are based around family relationships that are neither couple relationships nor parent-child relationships, such as a brother and sister living together without any dependant. https://www.abs.gov.au/ausstats/abs@.nsf/



At the same time, there has been a decline in the number of people employed as:

- Machinery Operators and Drivers (11.4% decrease 2011 2016)
- Clerical and Administrative workers (7.4% decrease 2011 2016)

Table 7: Doveton Eumemmerring - Occupation of Employment 2011 - 2016

Occupation	2016		2011		Change 2011 - 2016	
Occupation	No.	%	No.	%	No.	%
Managers	213	5.6	146	4.2	67	45.9
Professionals	269	7.1	287	8.3	-18	-6.3
Technicians and Trades Workers	798	21.1	651	18.8	147	22.6
Community and Personal Service Workers	441	11.7	313	9.0	128	40.9
Clerical and Administrative Workers	361	9.6	390	11.2	-29	-7.4
Sales Workers	294	7.8	279	8.0	15	5.4
Machinery Operators and Drivers	538	14.3	607	17.5	-69	-11.4
Labourers	786	20.8	662	19.1	124	18.7
Not stated or inadequately described	75	2.0	134	3.9	-59	-44.0
Total employed persons aged 15+	3775	100.0	3469	100.0	306	8.8

Source: Profileid.com.au adapted by K2 Planning

These recent social trends in Doveton Eumemmerring could represent an increasing gentrification of the area. This is supported by evidence of **significant increases in the number of people earning incomes in the medium** (18.9% increase) and **highest** (14.5% increase) income quartiles.

However, one third of people living in Doveton and Eumemmering continue to live on incomes in the lowest income quartiles, i.e. 33% of individuals earn the lowest income quartile of \$0 - \$310 per week, and a further 33% earn the medium lowest income quartile of \$311 - \$644 per week.

Table 8: Doveton Eumemmerring – Individual Income Quartiles 2011 - 2016

Individual income quartiles -	2016		2011		Change 2011	l - 2016
marviada meome quarties	No	%	No	%	No	11 - 2016 % 15.3 6.5 18.9 14.5 13.3
Lowest group	2,710	33	2,351	33	359	15.3
Medium lowest	2,514	31	2,360	33	154	6.5
Medium highest	2,210	27	1,858	26	352	18.9
Highest group	749	9	654	9	95	14.5
Total persons aged 15+	8,185	100	7,225	100	960	13.3

Source: Profileid.com.au adapted by K2 Planning



Approximately 49.9% of individual workers living in Doveton Eumemmering in 2016 were **living** below the poverty line (Table 9 below⁹).

Table 9: Doveton Eumemmerring - Weekly Individual Income 2016

Washin dividual arras issues	20	16
Weekly individual gross income	No.	%
Negative Income/ Nil income	1,145	12.5
\$1 - \$149	409	4.5
\$150 - \$299	1,049	11.5
\$300 - \$399	1,038	11.4
\$400 - \$499	920	10.1
Below poverty line	4,561	49.9
\$500 - \$649	685	7.5
\$650 - \$799	863	9.5
\$800 - \$999	819	9.0
\$1,000 - \$1,249	637	7.0
\$1,250 - \$1,499	320	3.5
\$1,500 - \$1,749	146	1.6
\$1,750 - \$1,999	62	0.7
\$2,000 - \$2,999	54	0.6
\$3,000 or more	38	0.4
Not stated	947	10.4
Total persons aged 15+	9,132	100.0

Source: Profileid.com.au adapted by K2 Planning

These recent changes in age groups and household types have been accompanied by changes in housing tenure. While there has been an increase in the number of households who have a mortgage (3% increase 2011 - 2016) more **significant increases are evident in the number of households renting** (19% increase 2011 - 2016, an additional 240 households renting). At the same time Doveton Eumemmerring has experienced a 10% **decline in the number of households living in social housing**.

Table 10: Doveton Eumemmerring - Housing Tenure 2011 - 2016

Tonus tuno		2016 2013			2011		Change 2011 - 2016	
Tenure type	Number	%	Casey %	Number	%	Casey %	Number	%
Fully owned	951	23.9	22.8	981	26.5	23.5	-30	-3.1
Mortgage	1,118	28.1	49.5	1,084	29.2	51.7	34	3.1
Renting - Total	1,502	37.7	20.5	1,262	34.1	19.2	240	19.0
Renting - Social housing	340	8.5	1.6	378	10.2	2.1	-38	-10.1
Renting - Not stated	25	0.6	0.3	31	0.8	0.4	-6	-19.4
Other tenure type	28	0.7	0.7	32	0.9	0.7	-4	-12.5
Not stated	385	9.7	6.5	347	9.4	4.8	38	11.0
Total households	3,984	100.0	100.0	3,706	100.0	100.0	278	7.5

Source: Profileid.com.au adapted by K2 Planning

⁹ The definition of the poverty line is taken from: http://povertyandinequality.acoss.org.au/poverty/#poverty-definition.



These recent social changes have been accompanied by **significant increases in level of car ownership** including:

- 29.2% increase in the number of households with 3 or more vehicles
- 14.2% increase in the number of households with 2 or more vehicles

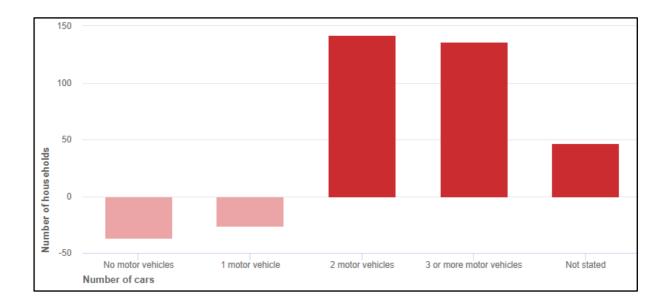


Figure 3: Doveton Eumemmering – Change in Car Ownership 2011 – 2016 (Number)

Table 11: Doveton Eumemmerring – Car Ownership 2011 – 2016

		2016			2011		Change to 20	
Number of cars			City of			City of		
	Number	%	Casey	Number	%	Casey	No.	
			%			%		%
No motor vehicles	393	9.9	3.0	430	11.6	3.8	-37	-8.6
1 motor vehicle	1,396	35.2	25.4	1,422	38.4	27.5	-26	-1.8
2 motor vehicles	1,144	28.8	42.0	1,002	27.0	42.4	+142	14.2
3 or more motor vehicles	601	15.2	22.6	465	12.6	21.1	+136	29.2
Not stated	433	10.9	6.9	386	10.4	5.1	+47	12.2
Total households	3,967	100.0	100.0	3,705	100.0	100.0	+262	7.1

Source: Profileid.com.au adapted by K2 Planning



6.2 Indicators of Community Need

A range of social indicators illustrate the **complex levels of disadvantage** evident in the Doveton Eumemmerring community, as noted in prior work, above.

Doveton Eumemmerring ranks lowest of all City of Casey Suburbs and comparable areas in terms of the socio-economic index for areas (SEIFA) index — with a **SEIFA score of 825.8 within the 4**th **percentile across Australia.**

Table 12: Casey - Index of Relative Socio-Economic Disadvantage 2016

Table 12: Casey - Index of Relative Socio-Economic Disadva Area	2016 index	Percentile
Lysterfield South	1126.8	100
Botanic Ridge	1117.6	99
Nillumbik Shire	1099.0	96
Casey Foothills (Harkaway – Narre Warren North)	1082.0	92
Lyndhurst	1072.3	88
Clyde North	1064.0	84
Berwick	1060.0	82
Cranbourne South	1046.7	74
Clyde	1045.0	74
Pearcedale	1040.1	71
Yarra Ranges Council	1040.0	70
Devon Meadows	1032.5	66
Mornington Peninsula Shire	1030.0	63
Cranbourne East	1024.2	60
Narre Warren South	1023.6	60
Cardinia Shire	1021.0	57
Greater Melbourne	1021.0	57
Casey Coast	1020.8	57
Lynbrook	1012.5	53
Victoria	1010.0	51
City of Wyndham	1009.0	50
South East Metropolitan Region	1007.2	50
Interface Councils	1005.8	49
City of Casey	1004.0	47
Australia	1001.9	46
Endeavour Hills	1001.4	46
Cranbourne North	1001.4	46
Narre Warren	997.5	44
Mitchell Shire	997.0	43
Cranbourne West	996.9	43
City of Melton	994.0	41
City of Whittlesea	991.0	40
Blacktown City	986.0	37
Hume City	947.0	20
Hallam	947.0	21
Cranbourne	945.9	20
Junction Village	943.3	20
Hampton Park	926.6	15
City of Greater Dandenong	896.0	9
Doveton – Eumemmering	825.8	4

Source: Profileid.com.au



According to the SEIFA Index of Relative Socio-Economic Disadvantage (IRSD), **Doveton is ranked the fourth most disadvantaged SA2 in Greater Melbourne**.

Table 13: SEIFA IRSD 2016

SA2	SEIFA IRSD Score	IRSD Rank Greater Melbourne
Broadmeadows	782	1
Campbellfield - Coolaroo	798	2
Meadow Heights	821	3
Doveton	826	4
St Albans - South	832	5
Dandenong	835	6
St Albans - North	842	7
Springvale	849	8
Kings Park (Vic.)	851	9
Sunshine North	855	10

Source: Profileid.com.au adapted by K2 Planning

Doveton is also ranked fourth highest in terms of percent of households in the lowest quartile of advantage and disadvantage in Greater Melbourne.

Table 14: Index of Household Advantage and Disadvantage – Most Disadvantaged

SA2	Q1 Households (most disadvantaged)	% of households in Q1
Broadmeadows	1925	47.0
Carlton	3837	46.7
Campbellfield - Coolaroo	2185	45.9
Doveton	1628	43.3
Dandenong	3996	41.5
St Albans - North	2678	40.6
Thomastown	2815	40.5
Rosebud - McCrae	3253	39.4
St Albans - South	2046	39.1
Hadfield	802	38.8

Source: Profileid.com.au adapted by K2 Planning



Doveton is ranked <u>last</u> of all suburbs in Greater Melbourne for percentage of households in the highest advantage/disadvantage quartile.

Table 15: Index of Household Advantage and Disadvantage – Most Advantaged

SA2	Q4 Households (most advantaged)	% of households in Q4
Doveton	282	7.5
Campbellfield - Coolaroo	369	7.7
Melbourne	1310	8.1
Broadmeadows	337	8.2
Rockbank - Mount Cottrell	50	8.4
St Albans - North	615	9.3
Dandenong	943	9.8
Meadow Heights	417	10.1
Kings Park (Vic.)	440	10.1
Frankston North	760	10.3

Source: Profileid.com.au adapted by K2 Planning

These rankings show that, of all suburbs in Greater Melbourne, Doveton has the lowest proportion of advantaged households and a very high proportion of disadvantaged households

In 2016 the Doveton Eumemmerring population had significantly high levels of:

- **Unemployment** 12.7% compared to 7.2% for the City of Casey
- **People who have No Qualifications** 53.6% compared to 44.2% for the City of Casey
- **People who left school at year 8 or below** 10.% compared to 5.3% City of Casey

Table 16: Doveton Eumemmerring - Unemployment 2011 - 2016

Labour force State - Unemployed	2016	5	201	.1	Change 2010	
City of Casey	10,663	7.2	7,490	5.9	3,173	42.4
Doveton - Eumemmerring	560	12.7	481	12.4	79	16.4

Source: Profileid.com.au

Table 17: Doveton Eumemmerring - No Qualification 2011-2016

No Qualification	2016		2011	l	Change 2011 to 2016	
	No.	%	No.	%	No.	%
City of Casey	102,398	44.2	95,109	49.1	7,249	7.6
Doveton - Eumemmerring	4,906	53.6	4,415	54.0	491	11.1

Source: Profileid.com.au



Table 18: Doveton Eumemmerring - Highest Level of Secondary Schooling 2016

Level of Schooling Attained	Doveton - Eumemmerring		City of Casey		Victoria	
	No.	%	No.	%	No.	%
Year 8 or below	955	10.5	12,156	5.3	272,515	5.6
Year 9 or equivalent	687	7.5	14,610	6.3	278,953	5.8
Year 10 or equivalent	1,328	14.5	35,533	15.4	641,673	13.2
Year 11 or equivalent	900	9.9	28,441	12.3	563,209	11.6
Year 12 or equivalent	3,801	41.6	121,076	52.3	2,636,069	54.4
Did not go to school	499	5.5	3,966	1.7	54,669	1.1
Not stated	964	10.6	15,674	6.8	398,608	8.2

Source: Profileid.com.au

Doveton Eumemmerring also has significant numbers of people who come from overseas including:

- 28.8% of people who have come from overseas have arrived since 2011
- The most common countries of birth in 2016 were Afghanistan (8.3%), India (5.3%) and Sri Lanka (5.2%)
- 13.7% of the population speaks another language and speaks English not well, or not at all

6.3 Indicators of Social Exclusion

A range of social trends also show that, relative to the rest of the City of Casey, Doveton has significantly high proportion of people with characteristics that contribute to social isolation or exclusion presenting barriers to access and use of community services and facilities including high proportions of:

- Residents who have recently arrived from overseas
- People who speak another language and speak English little or not at all
- Children who are developmentally vulnerable
- People with no internet connection
- People who need assistance due to a disability
- Older lone person households
- People who are experiencing homelessness
- Low proportions of people who volunteer

Table 19: Doveton Eumemmerring - Year of Arrival in Australia

Year of arrival in Australia	City of C	City of Casey		ton - nerring
	No.	%	No.	%
2011 to 9 Aug 2016	20,335	17.8	1,692	28.8
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Source: Profileid.com.au



Table 20: Doveton Eumemmerring - Country of Birth 2016

Country of Pirth	201	.6
Country of Birth	No.	%
Afghanistan	942	8.3
India	594	5.3
Sri Lanka	590	5.2
United Kingdom	289	2.6
New Zealand	258	2.3
Pakistan	240	2.1
Bosnia and Herzegovina	216	1.9
Philippines	206	1.8
Serbia / Montenegro (fmr Yugoslavia)	198	1.8
Vietnam	192	1.7

Source: Profileid.com.au

Table 21: Doveton Eumemmerring - Proficiency in English 2011 - 2016

		City of	Casey		Doveton - Eumemmerring				
Proficiency in English	2016		2011		201	6	2011		
	No.	%	No.	%	No.	%	No.	%	
Speaks English only	117,273	59.2	167,897	66.5	4,344	38.4	4,858	47.4	
Speaks another language, and English well or very well	90,666	30.3	64,038	25.4	4,595	40.6	3,570	34.8	
Speaks another language, and English not well or not at all	16,299	5.4	9,097	4.5	1,545	13.7	1,076	10.5	

Source: Profileid.com.au

The Australian Early Development Census (AEDC) also shows very high levels of developmental vulnerability amongst children living in Doveton and Eumemmerring in 2018 including:

32.8% of children in Doveton and 41.9% of children in Eumemmerring being vulnerable one
on or more AEDC domain, compared to 20.4% for the City of Casey and 19.9% for Victoria
overall



Table 22: Doveton Eumemmerring - Children Developmentally Vulnerable (%) 2018

Area	No. Children	Physical health and wellbeing †	Social competence	Emotional maturity	Language and cognitive skills (school- based)	Communication skills and general knowledge	Vulnerable on one or more domains of the AEDC	Vulnerable on two or more domains of the AEDC
Australia	308,953	9.6	9.8	8.4	6.6	8.2	21.7	11
Victoria	76,245	8.2	8.8	8.1	6.4	7.4	19.9	10.1
City of Casey	5,306	7.8	8.3	7.7	7.2	8.2	20.4	10.3
Doveton	138	15.5	14.7	14.8	16.4	19	32.8	19
Eumemmerring	34	3.2	12.9	16.1	19.4	16.1	41.9	19.4

Source: https://www.aedc.gov.au/data/data-explorer?id=152276

- A relatively high proportion of people who are Aboriginal or Torres Strait Islanders (1.1% compared to 0.5% for the City of Casey and Great Melbourne overall)

Table 23: Doveton Eumemmerring - Aboriginal - Torres Strait Islander Population 2011 - 2016

Aron	2016		2011		Change 2011 - 2016		
Area	No	%	No	%	No	%	
Doveton – Eumemmering	130	1.1	155	1.5	-25	-16.1	
City of Casey	1616	0.5	1403	0.6	213	15.2	
Greater Melbourne	24064	0.5	18011	0.5	6053	33.6	
Victoria	47788	0.8	37984	0.7	9804	25.8	

Source: Profileid.com.au

- **High proportions of households with no internet connection** (21.5% compared to 9.5% for the City of Casey overall)

Table 24: Doveton Eumemmerring - Internet Connection 2011 - 2016

Type of Internet		2016			2011	Change 2011 - 2016		
Connection	No	%	Casey %	No	%	Casey %	No	%
Internet connection	2,752	68.9	84.0	2,206	59.6	79.5	546	24.8
No internet connection	858	21.5	9.5	1,091	29.5	14.5	-233	-21.4
Not stated	384	9.6	6.5	403	10.9	6.0	-19	-4.7
Total households	3,994	100	100.0	3,700	100	100.0	+294	7.9

Source: Profileid.com.au



- High proportions of people needing assistance with core activities due to a disability, particularly in the older years age groups of 60 years and over

Table 25: Doveton Eumemmerring - Need for Assistance with Core Activities 2016

Age Group	City of	Casey	Doveton - Eumemmerring		
	No.	%	No.	%	
0 to 4	249	1.8	6	0.7	
5 to 9	801	5.7	6	0.7	
10 to 19	1,356	9.6	45	5.1	
20 to 59	4,566	32.3	228	26.0	
60 to 64	1,069	7.6	93	10.6	
65 to 69	1,061	7.5	75	8.6	
70 to 74	1,008	7.1	55	6.3	
75 to 79	1,105	7.8	83	9.5	
80 to 84	1,128	8.0	73	8.3	
85 and over	1,803	12.7	87	9.9	
Total persons needing assistance	14,144	100.0	877	100.0	

Source: Profileid.com.au

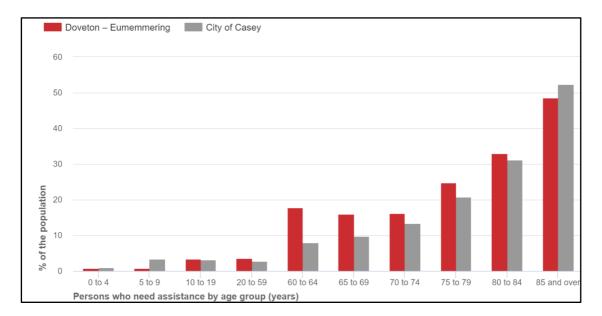


Figure 4: Doveton Eumemmering – Need for Assistance with Core Activities 2016



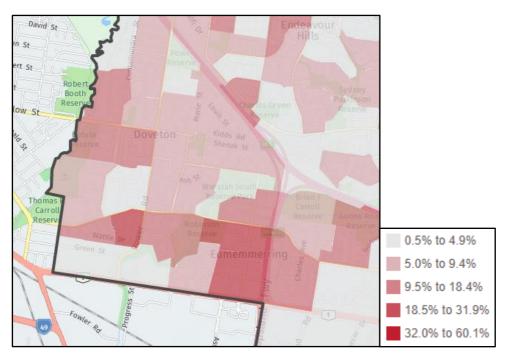


Figure 5: Doveton Eumemmering – Older Lone Person Households 2016 Source: https://atlas.id.com.au/

Doveton Eumemmerring also has:

- **lower proportions of people who volunteer** - 9.9% compared to 14% across the City of Casey overall.

However, there has been a 24.8% increase in the number of people volunteering in Doveton Eumemmerring 2011-2016.

Table 26: Doveton - Eumemmerring Levels of Volunteering 2011 - 2016

Volunteer status		2016			2011	Change 2011 - 2016		
volunteer status	Number	%	Casey %	Number	%	Casey %	No.	%
Volunteer	901	9.9	14.0	722	8.8	12.3	179	24.8
Not a volunteer	7,254	79.6	79.6	6,362	77.7	80.6	892	14.0
Volunteer work not stated	954	10.5	6.5	1,109	13.5	7.1	-155	-14.0
Total persons aged 15+	9,109	100	100.0	8,193	100.0	100.0	916	11.2

Source: Profileid.com.au

Recent data also shows high numbers of people who are experiencing homelessness in Doveton with:

- 344 people accessing specialist homelessness services 2018/19
- A homelessness rate of 281.9 per 10,000 people 2018/19



Table 27: Homelessness - Doveton-Eumemmerring SA2

CASEY SA2s	2014-15 COUNT	2015-16 COUNT	2016-17 COUNT	2017–18 COUNT	2018–19 COUNT	2014-15 RATE PER 10,000	2015-16 RATE PER 10,000	2016-17 RATE PER 10,000	2017-18 RATE PER 10,000	2018-19 RATE PER 10,000	% rate change 17/18 to 18/19
Berwick	254	247	251	380	469	100.3	95.0	93.4	137.0	164.6	20.2
Cranbourne	568	563	650	678	784	280.5	273.7	311.2	320.9	368.6	14.9
Cranbourne East	50	84	63	136	249	31.2	39.6	23.5	39.8	60.2	51.0
Cranbourne North	77	90	98	116	176	42.5	46.1	46.7	51.6	73.7	42.9
Cranbourne South	27	22	50	50	91	32.3	25.3	54.8	53.2	88.7	66.7
Cranbourne West	41	53	49	99	126	32.4	37.9	31.2	57.7	67.7	17.3
Doveton	369	330	340	299	344	321.3	282.9	286.5	247.8	281.8	13.7
Endeavour Hills	217	246	208	255	285	173.9	197.2	166.4	95.8	107.1	11.8
Hallam	112	110	121	164	183	101.7	98.9	106.7	142.3	157.4	10.6
Hampton Park – Lynbrook	247	265	296	307	361	95.9	101.0	110.5	113.1	131.4	16.2
Lynbrook – Lyndhurst	70	84	85	85	128	47.3	54.3	52.9	51.2	90.3	76.6
Narre Warren	450	379	363	425	573	161.6	134.8	127.3	147.7	197.2	33.6
Narre Warren North	21	12	10	13	30	27.2	15.2	12.2	15.6	35.1	125.6
Narre Warren South	85	85	112	155	211	27.7	27.5	35.9	49.2	66.6	35.4
Pearcedale – Tooradin	41	53	50	59	55	52.5	67.1	62.2	72.9	67.4	-7.5
Casey	2629	2623	2746	3221	4065	91.3	87.6	87.8	98.6	119.4	21.1

Source: Adapted from the Australian Institute of Health and Welfare (AIWH) https://www.aihw.gov.au/reports-data/health-welfare-services/homelessness-services/data. This is a record of those who accessed Specialist Homelessness Services (SHS) in the given financial year. Not all are 'homeless' (sleeping rough) but many are 'at risk'.

6.4 Population Forecasts 2016 - 2041

By 2041 it is anticipated that the Doveton – Eumemmering population will **continue to grow to 13,935 people**, i.e. 12.9% increase 2021 – 2041 with an additional 1,588 people living in the area.

Table 28: Doveton Eumemmerring - Population Forecasts 2021 - 2041

Area	2021	2026	2031	2036	2041	Change 2022	L - 2041
Alea	2021 20	2020	2020 2031	2030	2041	No.	%
Doveton - Eumemmerring	12,347	12,871	13,338	13,668	13,935	1,588	12.9
City of Casey	380,531	433,821	482,626	519,702	549,190	168,659	44.3

Source: Profileid.com.au

Significant growth is forecast for the following age groups in Doveton Eumemmering 2016 - 2041:

- Parents and Homebuilders (35 49 years) 529 additional adults (23.2% increase)
- Seniors (70 84 years) **411 additional seniors** (42% increase)
- Older Workers and Pre Retirees (50 59 years) **300 additional older people** (23.6% increase)
- Secondary Schoolers (12 17 years) **199 additional young people (**25.4% increase)
- Tertiary and Independence aged (18 24 years) **129 young people** 10.3% increase)
- Primary Schoolers (5-11 years) **105 additional children** (10% increase) (see Table 29)

Table 29: Doveton Eumemmerring - Service Age Groups 2016 - 2041

Samiles Age Craye	201	L6	204	41	Change 2016 - 2041	
Service Age Group	No.	%	No.	%	No.	%
Babies and pre-schoolers (0 to 4)	889	7.5	830	6.0	-59	-6.6
Primary schoolers (5 to 11)	1,043	8.8	1,148	8.2	105	10.1
Secondary schoolers (12 to 17)	785	6.6	984	7.1	199	25.4
Tertiary education and independence (18 to 24)	1,248	10.5	1,377	9.9	129	10.3
Young workforce (25 to 34)	2,156	18.1	2,267	16.3	111	5.1
Parents and homebuilders (35 to 49)	2,276	19.1	2,805	20.1	529	23.2
Older workers and pre-retirees (50 to 59)	1,272	10.7	1,572	11.3	300	23.6
Empty nesters and retirees (60 to 69)	1,058	8.9	1,256	9.0	198	18.7
Seniors (70 to 84)	979	8.2	1,390	10.0	411	42.0
Elderly aged (85 and over)	210	1.8	306	2.2	96	45.7
Total population	11,916	100.0	13,935	100.0	2,019	16.9

Source: Profileid.com.au

By 2041 it is anticipated that most people in Doveton Eumemmering will be living in the following household types:

- Couple families with dependents (1,409 households)
- Lone person households (1,211 households)
- Couples without dependents (1,036 households)
- One parent families (801 households)



6.5 Summary

Recent social trends show that Doveton is experiencing **early stages of gentrification** with increasing numbers of people:

- working in managerial roles
- earning higher incomes
- living in private rental properties
- owning two or more cars

However, there is still evidence of **significant, and complex, levels of social disadvantage** in Doveton including:

- 33% of individuals earning the lowest income quartile
- 49.9% of workers living below the poverty line
- Of all the City of Casey suburbs Doveton Eumemmerring has the lowest SEIFA score (825.8) and is the 4th most disadvantaged SA1 in Metropolitan Melbourne

Doveton also has significantly high proportions of people with characteristics that contribute to social isolation or exclusion, presenting barriers to access and use of community services and facilities including:

- Residents who have recently arrived from overseas
- People who speak another language and speak English little or not at all
- Children who are developmentally vulnerable
- People with no internet connection
- People who need assistance due to a disability
- Older lone person households
- People who are experiencing homelessness
- Low proportions of people who volunteer

Significant growth is forecast for the following age groups in Doveton 2016 - 2041:

- Parents and Homebuilders (35 49 years)
- Seniors (70 84 years)
- Older Workers and Pre-Retirees (50 59 years)
- Secondary Schoolers (12 17 years)
- Tertiary and Independence aged (18 24 years)
- Primary Schoolers (5-11 years)



7. Current Provision of Community Facilities

In order to inform future planning for community facilities in Doveton this section explores the current provision, condition, and capacity of community facilities already located in Doveton including:

- Council Owned Community facilities
- Non-Council Community facilities

7.1 A Network of Community Infrastructure

Doveton is recognised for providing a 'network' of community services offered through a range of community facilities. The Doveton College, located at 62 Tristania Street Doveton, is an important facility within this network. **Doveton College operates under the innovative 'Our Place' model** which is based on an International Specialised Skills Institute Fellowship sponsored by the Colman Foundation¹⁰. This model aims to **support vulnerable and disadvantaged families through 'wrap around' services** including:

- 1. Playgroups
- 2. Maternal and child health services
- 3. Allied health services including paediatricians
- 4. Adult learning programs
- 5. Fathers groups and other services

Other features of this network of community infrastructure include:

- Active referrals between services such as Doveton College; Aboriginal Gathering Place (homework clubs); Doveton Neighbourhood and Learning Centre (DNLC) (Adult Education); Early Years Services (Autumn Hub FCC)
- 2. **Programming of services across facilities** eg. DNLC runs programs through the Dove, and JP Hall
- 3. Shared Service Planning and Governance Networks

Another key issue impacting on this network of community infrastructure, and identified widely in prior research (below), relates to the **local transport network** including:

- 1. A high level of dependence on walking to access services in Doveton
- 2. Ongoing community concern about limited public transport hours and routes
- 3. Ongoing community requests for improvement to walking and cycling paths in the area

It is important that future planning for community infrastructure in Doveton supports, and reinforces, this existing network, and place-based, approach to community service delivery in Doveton.

¹⁰ City of Casey DPIP Masterplan - Project Plan August 2019.



7.2 Council Owned Facilities

The City of Casey *Community Facility Planning Framework* set out the following hierarchy of community infrastructure across the municipality:

Table 30: Casey Community Facilities Hierarchy and Provision Ratio Guidelines

Та	Table 30: Casey Community Facilities Hierarchy and Provision Ratio Guidelines							
Level	Catchment	Activity Centre Definition	Community Facility Model	Land Area Requirements	Function			
Level 1	Up to 10,000 population	Neighbourhood Activity Centres have a local focus and serve as catchment where a majority of residents can access the Centre on foot	Family and Community Centre Preferred model located adjacent/collocated/integrated with State Government Primary School	Minimum 6ha – 8 ha	Minimum of three kindergarten rooms, two consultation rooms for maternal and child health/service provision and flexible lifelong community meeting spaces as required			
Level 2	Up to 25,000 population	Neighbourhood Activity Centres have a local focus and serve as catchment where a majority of residents can access the Centre on foot Identified Activity Centres have at least one full-line supermarket	Community Hub Preferred model is located adjacent to Activity Centres and other complementary infrastructure and services	Minimum 1.2ha to 1.5ha	Community Hubs are flexible and multi-purpose facilities that provide a range of rooms and spaces for Council and non-Council services. They are programmed and activated based on community need at the time, to provide health and wellbeing opportunities for local communities. They could include spaces for services such as neighbourhood house and community learning centres, community service organisations, youth, libraries, arts, social support, aged and disability, Aboriginal services and training and co-working spaces for businesses			
Level 3	Up to 76,000 population	Major Activity Centres provide a wide range of retail, commercial and community goods and services for weekly and comparison shopping	Integrated Community Hubs Preferred model is located adjacent to Activity Centres and other complementary infrastructure and service s	Minimum 1.5ha to 1.8ha	Integrated Community Hubs incorporate a Community Hub with a Family and Community Centre and a Library			
Level 4	Up to 100,000 population (Casey- wide and Regional)	Metropolitan Activity Centres provide a regional level of retail, commercial, entertainment and community services to residents, workers and visitors	Arts and Culture Facilities, Education and Tourism The level of infrastructure provision will vary, based on the community need.	Based on community need and evidence	Major Community Facility projects: Bunjil Place, The factory, Old Cheese Factory, Wilson Botanic, Myuna farm, Casey Safety Village, Council Offices			

Source: City of Casey 2019 Community Facility Planning Principles 'Appendix 2: Community Facility Hierarchy and Provision Ratio Guidelines'



Using this hierarchy, and the audit of community facilities provided by Council, it is clear that there are currently **12** Council owned community facilities located in Doveton including:

- 1. 2x Level 2 Community Hubs: Autumn Place Community Hub; and Doveton Neighbourhood Learning Centre (which provides services through 3 Council owned facilities)
- 2. 1 Local Level Library¹¹
- 3. 1 x Local indoor and outdoor aquatic and leisure facility (Doveton Pool in the Park) that provides for year-round use 12
- 4. 2 x Level 4 Municipal Level Facilities including: Aboriginal Gathering Place and Myuna Farm
- 5. There are also 6 local community halls in Doveton which do not currently reflect the Community Facility Hierarchy set out in Table 30 above (Rowan Park, Dove, John Pandazopolous Hall, Doveton Scout Hall, Senior Citizens Centre, Eumemmerring Scout Hall)

It should be also noted that:

- 1. The Doveton Scout Hall is on Council owned land but the facility is owned by Scouts Vic.
- 2. The *Doveton Eumemmerring Council Facilities Investment Strategy* 2014 recommended disposal of the Doveton Senior Citizens Centre

Building condition data provided by the City of Casey shows that **the existing condition of these**Council owned facilities is relatively high including:

- 1. Excellent Condition Autumn Place Community Hub and Rowan Park House (NLC)
- Good Condition Doveton Neighbourhood Learning Centre (NLC); The Dove (NLC); John Pandazopolous Hall; Aboriginal Gathering Place; Doveton Library; Doveton Senior Citizens Centre
- 3. 2 facilities are rated 'fair' with poor building fit-out Doveton Scout Hall; Eumemmerring Scout Hall

It is also noted that the following facilities are managed through community-based **Committees of Management:**

- 1. John Padazopolous Hall Committee (this is the biggest Committee of Management in the City of Casey)
- 2. Doveton Neighbourhood Learning Centre (Committee of management for NLC, The Dove and Rowan Park House)
- 3. Doveton Senior Citizens (Volunteers)

¹¹ Casey Cardinia Libraries estimate that: the primary catchment population of the Doveton Library is approximately 12,000 people (Doveton/ Eumemmerring); secondary catchment population is an additional 12,000 people (Hallam)

¹² Casey Aquatic Facilities Strategy 2019 – 2041, p. 15.





Figure 6: Existing Council Owned Community Facilities - Doveton

Source: City of Casey February 2020



Table 31: Doveton– Council Owned Community Facilities

Name	Address	Building Type	Services	Build /Com missio n Date	Floor Area m2(A)	Lot Area m2	Condition of facility (1= excellent; 5 = poor)
Doveton Pool in the Park	64 Tristania Street Doveton	Open space and aquatic and leisure related infrastructure	Local level seasonal use outdoor aquatics and leisure facility services a catchment population of 10,000 – 40,000, active and passive recreation, health and wellbeing, educational, historical and social values for the local community	1968	930 sqm	21,340 sqm	Good 25
Autumn Place Community Hub	29 Autumn Place, Doveton	Community Hub (ESO - some trees)	4yo Kindergarten MCH, Playgroups, Legal Services, Cultural and Social, Educational, Religious, Zumba, Social Support, Misc.	2018	830 sqm	6,439 sqm	Excellent - 1/5
Doveton Neighbourhood Learning Centre (NLC) (Oak Ave hall)	34 Oak Avenue, Doveton	Community Centre	Disability Support Services for Adults with intellectual disabilities, community hire, computer classes, health and wellbeing, social support, community adult education, food support, laundry service, dance school, multi-cultural groups, religious groups, women's group	1980	823 sqm	149,300 sqm (includes reserve and land around creek)	Good - 2/5
Rowan Park House (NLC)	148-154 Kidds Road, Doveton	Stand-alone (dwelling/com munity centre) (ESO)	Religious, Disability service, Friends of rowan park house, Arts, Migrant services, Community Hire	1951	172 sqm	13,275 sqm	Excellent 1/5
The Dove (NLC)	78 Power Road, Doveton		Men's Islamic groups, Islamic Saturday school, Islamic Saturday school, Filipino community, Spanish group	1974	197 sqm	1,213 sqm	Good - 2/5
John Pandazopolous Hall	78 Power Road, Doveton	Stand-alone hall - co located with Scout Hall and The Dove	Seniors groups, Playgroup, Community Dance	1969	835 m2	11,276 sqm (same site as scout Hall)	Good - 2/5
Doveton Scout Hall on Council owned land, facility is owned by Scouts Vic	76 Power Road	Stand-alone (co located with JP hall)	Scouting events 9 year land lease agreement with Council from March 2019 (same site as JP Hall)	1970	300 sqm	11,276 sqm	Fair - 3/5 (poor fit out, 4/5)



Name	Address	Building Type	Services	Build /Com missio n Date	Floor Area m2(A)	Lot Area m2	Condition of facility (1= excellent; 5 = poor)
Aboriginal Gathering Place	44 Rowan Drive, Doveton	Stand-alone multicultural centre	Homework Group, Yarn and art group, Interactive gardening, men's corrections program, women's correction program, youth group, family violence program 0 men, family violence program - women, youth breakfast program (strong and deadly), MCH nurse, Playgroup, Centrelink services, Legal ombudsman, Connecting the dots	197 5	356sq m	2,653 sqm	Good - 2/5
Doveton Library	24 Autumn Place, Doveton	Stand-alone	Access Keys on the Access Ability Australia web site. Citizenship tests, Tinies time, English Language and Life Skills, Sensory Playtime, Art Classes, bargain Book sale, Preschool story time, STEAM Club, health and Wellbeing workshops, Lego Cub Small community meeting room (seats about 10) available for hire and is home to City of Casey's Arts Spaces program where community artists are able to exhibit artwork through a selection process Additional outreach programs are also provided particularly to the Autumn Place Community Hub Programs aimed specifically at young people include: STEAM Club – Doveton Lego Club – Doveton Doveton Library Art Class Sensory Playtime Tinies Time	1982	320 sqm	1,810	Good - 2/5



Name	Address	Building Type	Services	Build /Com missio n Date	Floor Area m2(A)	Lot Area m2	Condition of facility (1= excellent; 5 = poor)
			Pre-School Storytimes ¹³				
Doveton Senior Citizens Centre	2B Chestnut Road Doveton	Stand alone	Senior groups	1969	302 sqm	1,335 sqm	Good - 2/5
Myuna Farm	182 Kidds Rd, Doveton	Public community farm	Community gardens to provide produce to the Myuna Market and/or café; Myuna Market adjacent to the café; Myuna Farm Café; Playground; Gazebo and BBQ's; Birthday party rooms; Animal Nursery; RDA Pavillion; Animal Display; Sustainable farming practices; events at the farm	1985			Good - 2/5
Eumemmerring Scout Hall on Council owned land, facility is owned by Scouts Vic	Catalpa St, Doveton	Stand alone	Scouting events 9 year land lease agreement with Council from March 2019	1970	231sqm		Fair – 3/5

Source: City of Casey 2019/2020

NB: The Doveton NLC arranges bookings for the satellite centres of the Dove and Rowan Park House. These facilities are being utilised more often. (Doveton Eumemmerring Council Facilities Investment Strategy 2014)

¹³ For more details please refer to 'Casey Cardinia Libraries 2019 *Doveton Library Extension of Hours Business Case* (Working Document).



Data on the existing condition of Council owned facilities in Doveton shows that:

- Many of these facilities are **aging with less than 10 years of remaining building life**(Doveton Scout Hall; Eumemmerring Scout Hall; Aboriginal Gathering Place; The Dove;
 Doveton Senior Citizens Centre; Doveton Pool in the Park)
- **Minor refurbishments are planned** for Doveton Neighbourhood Learning Centre (kitchen upgrade); The Dove; Senior Citizens Centre and JP Hall (fencing renewals); and Doveton Pool in the Park and Myuna Farm (Minor works and Masterplan for each site)

Table 32: Doveton – Existing Condition of Council Owned Community Facilities

Facility	Structure condition	Fit out condition	Remaining life	Build/commissi on date	Planned/Recent Works (P'folio hub)
Scout Hall 41 Laurel Ave	3/5 – fair	4/5 – poor	5.01 years	1964	
Scout Hall Catalpa Street	3/5 – fair	4/5 – poor	9 years	1970	
Autumn Place Community Hub	1/5 - excellent	1/5 - excellent	49.47 years	2018	
Aboriginal Gathering Place	2/5 – good	2/5 – good	9 years	1975	
Doveton Neighbourhood Learning Centre	2/5 – good	2/5 – good	11.01 years	1980	2020/2021 – community kitchen upgrade (\$9,300)
Rowan Park House	1/5 – excellent (roof is 2/5)	1/5 – excellent	13.91 years	1951	
The Dove	2/5 – good (roof is 1/5)	2/5 – good	9 years	1974	Fencing renewal 2021
Doveton Senior Citizens Centre	2/5 – good (roof is 3/5)	2/5 – good	9 years	1969	Fencing renewal 2021
Doveton Library	2/5 – good (roof is 1/5)	2/5 – good	13 years	1982	Small expansions and refurbishments were completed in 1983, 2008 and 2014
John Pandazopolous Hall	2/5 – good	3/5 – fair	9.01 years	1969	Fencing renewal 2021
Doveton Pool in the Park	2/5 – good	3/5 – fair	9 years	1968	Asset management and minor works (~\$100,000 per year) DPIP M'plan
Myuna Farm	2/5 – good	2/5 – good	24.01 years	1993	Minor works (\$85,000 per year) Masterplan implementat'n

Source: City of Casey January 2020



In relation to the capacity of Council's infrastructure to accommodate current and future service demand it is important to note that:

- prior work has identified a large supply of infrastructure and a mismatch between the community's needs
- existing facilities such as **Rowan Park House and Myuna Farm** have been identified as having **excess capacity** and a possibility to be better utilised for people of all ages
- Autumn Place Community Hub has been built with future proofing capacity to connect to the existing Doveton library facility at 28 Autumn Place, Doveton, to create an urban heart precinct



7.3 Non-Council Community Services and Facilities

There are also **32 non-Council community services/facilities** in Doveton including:

- 8 x Early Years Services
- 4 x Education Facilities
- 1 x Health Service
- 3 x Faith Based Organisations
- 1 x Older Years' Facility
- 8 x Disability Support Services
- 4 x Emergency Services
- 3 x Aquatic Facilities

Table 33: Doveton - Non-Council Community Services and Facilities

Early Years Services	Education/Health/Faith	Disability Support Services/Older Years Facilities	Emergency Services/Aquatic Facilities
Doveton Early Learning Centre (long day care and kindergarten)	1. Holy Family Primary School	 Chestnut Gardens Aged Care 	Emergency Accommodation (Chestnut Road)
1.Mission Australia Early Learning – Doveton (long day care)	2. Doveton College	2. BrainLink	2. Eastern Metropolitan – Crisis Service – Prince Mark Motor Inn
Mission Australia Early learning – Eumemmerring (long day care)	3. Maranatha Christian School	Casey Asperger Syndrome Support	2.WAYSS Dandenong
4. Goodstart Early Learning (long day care)	4. Ilim College	4. South East Drug and Alcohol Services	3. Salvation Army
5. Maranatha early learning centre (kindergarten)	Health Services	5. Doveton Special Soccer School	Aquatic/Gym Facilities
6. 3C Kidz Care (Outside school hours care (OSHC))	Casey Cardinia Community Health Service	6. Riding for Disability Association	Big fish little fish swim school – Eumemmerring
7. Maranatha (OSHC)	Faith Groups	7. Windemere	2. Freeway Sport 24/7
8. Youth leadership Victoria, Doveton College (OSHC)	Doveton Baptist Church and Benevolence Society Holy Family Parish Region of Guidance	8. Wallara	3. Doveton Boxing Club

Source: City of Casey 2020, adapted by K2 Planning. NB: Faith groups include organisations that do more than religious ceremonies only.

Doveton residents also have access to the following Reserves/Recreation Facilities:

- 1. Power Road Reserve
- 2. Betula Recreation Reserve
- 3. Baden Powell Reserve BMX track
- 4. Jan Bateman Reserve (Olive Road)
- 5. Robinson Rec Reserve
- 6. Doveton Skate Park
- 7. Kanooka Grove BMX track
- 8. Kevin Allard Reserve BMX track
- 9. Waratah South Reserve



Doveton residents also have access to the following retail areas:

- 1. Linden Place
- 2. Autumn Place
- 3. Doveton Avenue
- 4. Green Street industrial area
- 5. Box street shops

Community Services in Adjacent Areas

A significant number of **community services are also located in the areas adjacent** to the Doveton suburb boundaries including:

- 1. Hallam Community Centre
- 2. Dandenong and District Aboriginal Co-operative
- 3. Dandenong Hospital and surrounding health services
- 4. Dandenong Magistrates Court, including Koori Court
- 5. Department of Human Services office
- 6. WISE employment other employment centres
- 7. Legal services
- 8. Australian Taxation Office
- 9. Immigration Consulting
- 10. Migration Centres
- 11. Dandenong Neighbourhood House
- 12. Chisholm TAFE

 Aquatic facilities
- 13. Endeavour Hills Leisure Centre
- 14. Snap Fitness 24/7 Dandenong (Shop 353, Dandenong Plaza)
- 15. Anytime Fitness 24/7 (106-114 Walker St)
- 16. JUMP! Swim Schools Dandenong

The location of these adjacent services is shown in Figure 7, below.



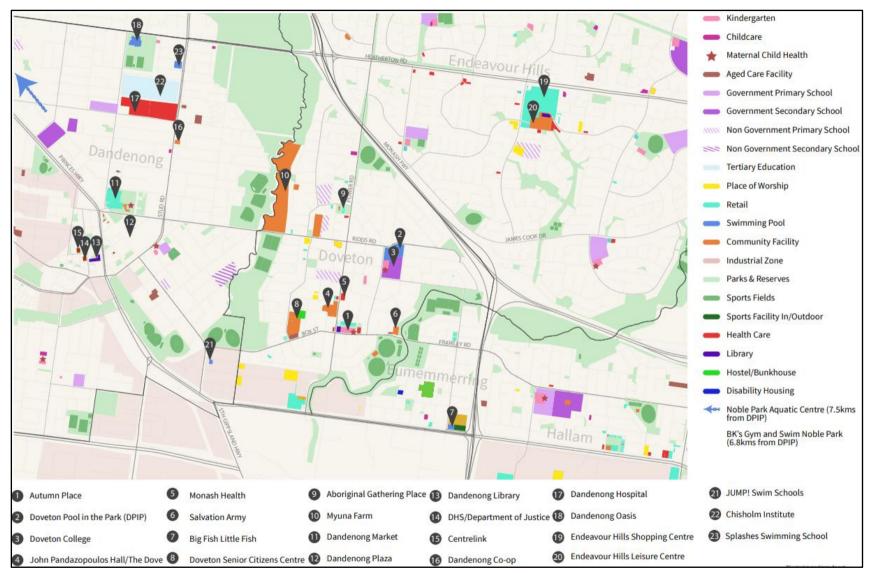


Figure 7: Existing Community Facilities and Services – Doveton and Adjacent Areas

Source: City of Casey February 2020



A range of **Recreation and Aquatic Centres are also available in areas adjacent** to Doveton, two of these are located within 5km of DPIP. The *Casey Aquatic Facilities Strategy 2019 – 2041* notes that approximately 80% of users will reside within a **5km catchment zone from the facility**, with the remaining 20% residing within a 10km zone (p. 3).

Table 34: Adjacent Areas - Aquatic Facilities

Name	Address	Building Type	Services	Distance to DPIP
Casey Race	65 Berwick Cranbourne Road Cranbourne east	Recreation and Aquatic Centre	Recreation and Aquatic Centre	17.9km
Endeavour Hills Leisure Centre	Matthew Flinders Ave Endeavour Hills	Community Leisure Centre	Community Leisure Centre	4.3km
Casey Arc	Patrick NE Drive Narre Warren	Aquatic and fitness centre	50 mtr pool	7.4km
Noble Park Aquatic Centre	9 Memorial Drive Noble Park	Aquatic and fitness centre	50 mtr pool	7.5km
Dandenong Oasis	Heatherton and Cleeland Street Dandenong	Aquatic and fitness centre	50 mtr pool	4.3km

Source: Google maps 2019

7.4 Utilisation of Existing Community Facilities

Levels of utilisation of Council-owned community facilities in Doveton vary greatly. Based on information provided through the City of Casey 'Doveton Community Facility Audit' it is estimated that:

- 1. Current utilisation levels at the following facilities are low:
 - Doveton Scout Hall
 - Rowan Park House
- 2. Current utilisation levels at the following facilities are **moderate high**:
 - Autumn Place Community Hub
 - Doveton Library
 - Doveton College MCH
 - John Pandazopolous Hall
 - The Dove (NLC)
 - Doveton Senior Citizens Centre
 - Aboriginal Gathering Place
 - Doveton Pool in the Park (refer to the following page)



Table 35: Council Owned Community Facilities – Current Utilisation Levels

	Facility	Current Utilisation	
Autumn Place Commu	nity Hub (APCH)	MODERATE	
Casey Youth Services (APCH)	MODERATE	
Doveton College Mate	rnal & Child Health	MODERATE	
Doveton Library		HIGH	
John Pandazopolous H	all	MODERATE	
The Dove (NLC)		MODERATE	
Rowan Park House (NL	C)	LOW	
Aboriginal Gathering P	lace	HIGH	
Doveton Senior Citizen	s Centre	MODERATE	
Doveton Scout Hall		LOW	
Doveton Pool In the Pa	ork (DPIP) (a)	MODERATE	
HIGH	> 80% hours		
MODERATE	50 - 80% hours		
LOW	< 50% hours		

Source: City of Casey and K2 Planning 2020, based on 'Doveton Community Facility Audit' 2019, Refer to Table 50, p. 82 for further details.

a) A range of current operational issues impact on the utilisation of DPIP including: the facility is currently only open from December - March; there is also a temperature trigger of 30 degrees in order for the pool to actually open.

Doveton Pool in the Park

There were an estimated 1,982,427 attendances to Casey's aquatic facilities during 2017-2018. The following visitation numbers are identified for the **Doveton Pool in the Park** over the last four years (Summer season operates from 1 Dec to 31 Mar):

- 2014 15 = 20,478
- 2015-16 = 22,884
- 2016 17 = 23,861
- 2017-2018 = 20,789

The Casey Aquatic Facilities Strategy notes that:

- the overall usage of Casey Aquatic facilities has slightly **decreased** by approximately 0.18% in the 2014 2018 period
- Doveton Pool in the Park visitations have increased by approximately 1.5% (311 visits), this can be attributed to seasonal variations
- The **pool usage has remained relatively constant** even though the season length was reduced by one month

Source: Casey Aquatic Facilities Strategy 2019 – 2041, p. 5.



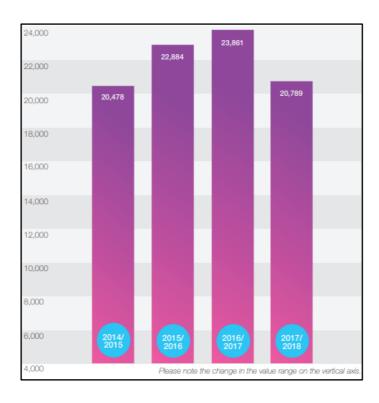


Figure 8: Total visitations for Doveton Pool in the Park over the last four years

Source: Casey Aquatic Facilities Strategy 2019 - 2041, p. 6.

Information related to the current utilisation of **non-Council facilities** in Doveton indicates that demand is high for the following Non-Council services:

- 1. Emergency relief and material aid
- 2. Volunteering, mentoring, personal and professional development
- 3. Swimming lessons, particularly during the school term
- 4. Disability Support Services

It is also noted that demand for **disability support services** in Doveton is addressed through both Doveton based services, and services based outside Doveton using space in existing Doveton facilities.

The following table summarises the current **utilisation of non-Council aquatic facilities** in Doveton-Eumemmering.

Table 36: Doveton Non-Council Aquatic Facilities – Current Utilisation

Organisation/Facility	Current Services	Current Utilisation
Big Fish Little Fish Swimming - 1-3 Doveton Ave, Eumemmerring VIC 3177	 Operate 7 days a week Engage all ages for swimming lessons (including adults) Squad and water aerobics (gym operated) also run in this space Hire the lane spaces at the pool but leave two lanes for gym swimmers, these lanes are not open to public 	High demand during the school term (numbers not available on hand, but can try to get them again) Booked out during the school term



Organisation/Facility	 Current Services Currently closed for the school holidays High demand from Muslim women for ladies only swimming but they turn them away as they cannot deliver this service 	Current Utilisation
Jump! Swim schools Dandenong - 4 Windale St, Dandenong VIC 3175	 Children from 3 months old up to the age of 12 Jump is a Franchise with many others in the south east They currently lease the warehouse and have been there 4 years They don't use floaties, independent method of learning – they use paddle boards and other accessories They run all year round (except public holidays) For independent students (at least 2 years old) the ratio of teacher to student is 1:4 For babies with parents in the pool, the ratio of teacher to student is 1:6 	On average about 6 kids training in the pool in two classes Not very high demand (the class observed only had 3 children) Current Classes Saturday and Sunday 8:30 am – 12:30pm Monday – Friday 4:00pm – 8:30pm (refer to Figure 9, p. 94)

Source: City of Casey 2020, adapted by K2 Planning

A range of factors contribute to the current levels of utilisation of Council-owned community facilities in Doveton including:

- **Autumn Place** Vulnerable families choose this centre as it is walking distance / don't drive; Sense of place and belonging; Parking works well at this site
- Casey Youth Services staff have built a good rapport with many of the participants;
 access far more suitable at Autumn Place; young people are engaged at a high level and show enthusiasm and enjoyment
- **DNLC (Oak Ave)** A homely space; People value the social connection; people are allowed to stay there until 2am
- Aboriginal Gathering Place neighbours are connected with the centre and keep a
 watchful eye; the elders of the centre welcome everyone and create the homely feel;
 everyone knows each other and are looking out for one another
- **Doveton Library** The socio-economic benefits of libraries is well established and the community has complex needs; Opening hours extension including later hours on Wednesday's and Thursdays, and 9am opening on weekdays
- **The Dove -** access the space freely with no barriers; a homely space; the social connections
- **Disability Support Services** Dandenong services come into Doveton to access spaces



A range of other factors act as **barriers and reduce the current utilisation level** of Councilowned community facilities in Doveton including:

- Autumn Place Next year, centre may not have any staff on deck; programs costs money; promotion; perception as a kinder; limited as a gathering place due to opening hours
- **Casey Youth Services** YCASS Centre not accessible by general community when front doors are on lock; limited room for outdoor activities
- **DNLC (Oak Ave)** two story disturbs the flow of the space; car parking; cost for service;
- **John Pandazopolous Hall** no advertising for services; decreasing volunteering; inefficiencies in management; Low willingness to share space and lockers; car parking
- **Aboriginal Gathering Place** safety concerns; car parking
- **The Dove -** two story disturbs the flow of the space
- Rowan Park House least agreement requiring the space to be vacated by 10pm;
 neighbours complain about noise; poor public transport
- Scout Hall at 41 Laurel Ave condition of the building; need to demolish the building or spend substantial amount of money on building work
- Scout Hall at Paperbark Street money to restore the building currently not safe to occupy
- Disability Support Services need for disability and awareness education in our facilities
- **DPIP -** Casey 360 Bus Parking is limited



7.5 Summary

There is currently a high level of provision of community services and infrastructure available for residents of Doveton including:

- 12 Council owned community facilities
- 32 Non-Council facilities/services
- 12 community facilities in adjacent areas close to Doveton
- 4 aquatic facilities in neighbouring areas, 2 of these within 5km of DPIP

Barriers to the increased utilisation of Council-owned community facilities in Doveton include:

- 1. Limited staff numbers
- 2. Limited opening hours
- 3. Limited local transport options between the existing network of community facilities
- 4. Limited advertising, particularly related to the availability of community halls
- 5. Building condition (Scout Halls)
- 6. Language barriers associated with the number of people who speak English a little or not at all (cited above)
- 7. Decreasing numbers of volunteers (cited above)
- 8. A need for disability awareness education

The following **general issues** have also been identified as important for the future planning of community facilities in Doveton:

- 1. Ensuring free community services and spaces
- 2. **Increasing staffing** to support service growth
- 3. Improving pedestrian and cycle access
- 4. Continuing to provide multiple facilities to ensure ongoing access
- 5. Ensuring that future facilities reflect **universal design principles** to increase the inclusiveness of services of all ages, abilities and cultures



8. Anticipated Demand for Community Services and Infrastructure

This section analyses the future demand for community services and infrastructure in Doveton based on:

- 1. An analysis of future population size against industry benchmarks for community services
- 2. Advise received from the City of Casey Project Working Group
- 3. Stakeholder responses provided through the Doveton Community Facility Audit 2019

The following aspects of future demand are identified:

- 1. Forecast service demand and required facility floor space
- 2. Gaps in facilities and services
- 3. Capacity of existing facilities to respond

8.1 Industry Benchmark Assessment

Results of an assessment of future demand for community services and facilities in Doveton based on 2041 population forecasts (see Table 46, p. 76) and benchmarks for community infrastructure (see Table 47, p. 76) indicate that a significant amount of additional facility space is required to meet the needs of the future Doveton population.

The benchmark assessment shows that the following services and facilities will be required to meet the needs of the projected population by the year 2041 **in addition** to services and facilities already provided:

- Four-Year-Old Kindergarten Programs: 102 places
- Three-Year-Old Kindergarten Programs: 167 places
- Playgroups: 3.6 playgroups
- Long Day Child Care Centres: 2.2 centres
- Outside School Hours Care Centres: 177 places
- Community Meeting spaces Small: 3.5 small meeting spaces
- Community Meeting spaces Medium: 1.7 medium meeting spaces
- Community Meeting spaces Medium to Large: 1.7 medium to large meeting spaces
- Youth Facilities: 1.7 facilities
- Government Primary Schools: 1.7 primary schools
- Active Open Space Reserves Small: 2.3 small reserves
- Neighbourhood Active Open Space Reserve Pavilions (Small): 2.3 small pavilions (Refer to Table 48, p. 78 for further details)

The following Table sets out the **anticipated floor space** that would support this anticipated additional demand for community services including:

2,237- 2,266 sqm for early years services¹⁴

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¹⁴ NB: This requirement is based on the audit provided by the City of Casey which shows **200sqm** of Council owned early years space available in Doveton. Any revisions to this audit which identify additional early years space currently in Doveton would **reduce** the additional space needs required in the future.



The table also shows that **Doveton is already oversupplied in terms of community meeting spaces** and that this oversupply will continue up to 2041.

Table 37: Anticipated Floor Space associated with Benchmark Demand

Service/Facility	Audit (a)	2021		2031		2041	
Early Years		Benchmark	Gap*	Benchmark	Gap*	Benchmark	Gap*
Four Year Old Kindergarten	Approx. 200sqm APCH	736	536	740	540	746	546
Three Year Old Supervised Activity		546	546	533	533	543	543
Maternal & Child Health Services		102	102	104	104	105	105
Playgroups		532	532	531	531	540	540
Occasional Child Care		43	43	43	43	44	44
Long Day Child Care		221	221	221	221	224	224
Toy Library		57	57	61	61	64	64
Sub Total Early Years		2,237	2037	2,233	2,033	2,266	2066
General Community Ser	vices						
Centre Based Library	320sqm Doveton Library	473	153	511	191	534	214
Community Meeting space - Small	172sqm Rowan Park House	93	-79	100	-72	105	-67
Community Meeting space - Small to Medium	197sqm The Dove	116	-81	125	-72	131	-66
Community Meeting space - Medium	302sqm Doveton Senior Citizens Centre	232	-70	250	-52	261	-41
Community Meeting space - Medium to Large		463	463	500	500	523	523
Community Meeting spaces - Large	853sqm JP Hall	247	-606	267	-586	279	-574
Multi-purpose Community Centre - Small	823sqm NLC Oak Ave	648	-175	700	-123	732	-91
Sub Total General Com	munity	2,272	-395	2453	-214	2,565	-102
Total Community Facility		4,509	1,642	4,686	1,819	4,831	1964

Additional floorspace required to reach industry benchmark

Current floor space provision exceeds

Current floor space provision exceeds benchmark requirement

Stakeholder consultations as part of the current Project indicate that much of this forecast demand for community facility space will be met through the high number of non-Council community facilities in Doveton. In particular, it is anticipated that private long day care centres will respond to much of the demand for kindergarten in the area, reducing the need to plan for such high levels of facility space for Council owned early years facilities (Council Project Working Group Meeting December 2019)

^{*}Gap = difference between current space available and space required according to benchmark Source: K2 Planning 2019 a) Information in this column is based on data provided by the City of Casey in the Doveton Community Facilities Audit January 2020.



8.2 Capacity of Existing Facilities to Respond to Gaps

Stakeholders consulted through the current Project stress that the following issues will impact on the ability of existing community facilities to respond to the gaps identified in community services in Doveton:

- 1. Staffing levels and funding
- 2. Affordability of services

The following Council-owned community facilities have been identified as having capacity to respond to the future needs of Doveton residents through increased programming and facility improvements:

- 1. Autumn Place Community Hub
- 2. Doveton Library
- 3. John Pandazopolous Hall
- 4. Doveton Neighbourhood Learning Centre (Oak Ave Hall)
- 5. The Dove
- 6. Rowan Park House (NLC)
- 7. Doveton Senior Citizens Centre
- 8. Doveton Pool in the Park (DPIP)

Recommendations for additional services that could be accommodated at existing Council owned community facilities in Doveton are itemised below.

Table 38: Potential Facilities with Capacity to Accommodate Future Demand

Service Area	Facilities with Capacity to Accommodate Increased Demand	Additional Services to Locate at Facility
Early Years Services		
Four Year Old Kindergarten	Autumn Place Community Hub	Additional kindergarten room
Programs	Private Long Day Care Facilities	Legal services
Three Year Old Supervised Activity Groups	Private Long Day Care Facilities Implications need to be considered for Autumn Place Community Hub and Doveton College	Opportunity for other organisations to co-locate at APCH
Maternal & Child Health Services	Autumn Place Community Hub (additional staffing required to support this)	Additional MCH consulting space MCH services for children with autism/occupational therapy
Playgroups	Autumn Place Community Hub Stage 2 (additional staffing required to support this)	Additional first time parents groups Community facilitated playgroups Space for storing playgroup equipment
Occasional Child Care Centres	Autumn Place Community Hub Stage 2 (additional staffing required to support this) DPIP?	Occasional Child Care Free children's programs and events
Long Day Child Care Centres	Private Long Day Child Care Centres	None
Toy Libraries/Storage Space	Autumn Place Community Hub Stage 2 Doveton College	Storage Space
General Community Services		
Centre Based Libraries	Doveton Library Expansion	Extended library opening hours
Community Meeting spaces - Small	The Dove Rowan Park House	Community Events and Gatherings Carer Support Programs



Service Area	Facilities with Capacity to Accommodate Increased Demand	Additional Services to Locate at Facility
Community Meeting spaces -	Autumn Place Community Hub Stage 2	Free Legal Services Ethnic specific programs to support new community members Community Gathering Spaces Spaces that support other community services to operate in Doveton
Small to Medium	DPIP	Youth specific counselling space; homework clubs; spaces that support the Casey 360 bus
	Myuna Farm	Special Needs and Elderly Programs; Volunteering; Educational Programs
Community Meeting spaces - Medium	Autumn Place Community Hub Stage 2	Community Gathering Spaces
Community Meeting spaces - Medium to Large	John Pandazopolous Hall	Community Events and Gatherings Carer Support Programs
	Autumn Place Community Hub Stage 2	Community Gathering Spaces Ethnic specific programs to support new community members Spaces for disability support services
Multi-purpose Community Centres - Small	DNLC (Oak Avenue)	Computer Classes; Neighbourhood House programs that support: older residents; people experiencing homelessness; programs that engage people with a disability



9. Conclusion

Existing community services in Doveton operate through a network of community infrastructure that relies on active referrals, shared programming and shared planning and governance networks. This network reflects a place-based approach and is an extremely valuable feature of community services in Doveton. One of the strengths of this network is the current variety, range and location of community facilities across Doveton.

This Project has *not* identified a need for an additional Integrated Community Centre in Doveton. Instead, the following Council-owned community facilities have capacity to respond to the future needs of Doveton residents through increased programming and facility improvements:

- 1. Autumn Place Community Hub
- 2. Doveton Library
- 3. John Pandazopolous Hall
- 4. The Dove
- 5. Doveton Neighbourhood Learning Centre (Oak Ave Hall)
- 6. Rowan Park House (NLC)
- 7. Doveton Senior Citizens Centre
- 8. Doveton Pool in the Park

Specific services that should be accommodated at Autumn Place Community Hub - Stage 2 include:

- 1. Toy library storage space
- 2. Additional first-time parents' groups
- 3. Community facilitated playgroups
- 4. Space for storing playgroup equipment
- 5. Occasional Child Care
- 6. Free children's programs and events
- 7. Community Gathering Spaces
- 8. Extended Library Opening Hours

Specific services that could be accommodated at and improved **DPIP facility** include:

- 1. Youth specific spaces
- 2. Flexible spaces that can cater for occasional child care, free children's programs
- 3. Free and accessible café facility
- 4. Learn to swim programs
- 5. Aquatic programs such as 'learn to swim' that support older residents and culturally diverse communities
- 6. Flexible spaces for community meetings, gatherings and events
- 7. Spaces that attract other services into Doveton



10. Attachments

10.1 Project Brief

Project Purpose¹⁵

The *Doveton Eumemmerring Community Needs Assessment* will assist the City of Casey in applying a place-making and community development approach to assessing and testing the supply and demand for community-based services in Doveton and Eumemmerring through:

- 1. Analysis of the capacity for community infrastructure (community facilities and aquatic and leisure facilities) to accommodate future demand in a network of infrastructure, including accessibility between facilities
- 2. Recommendations about the short- and long- term infrastructure requirements to meet service demands for the Doveton and Eumemmerring community.

The project provides an evidence-base to planning for current and future service provision that will inform Council's capital works planning to ensure an adequate supply of suitable infrastructure is maintained for the community.

Project Objectives

The Objectives of the project are to:

- 4. Review, summarise and build on related projects and work that has contributed to community-led place making and community service and infrastructure delivery in Doveton and Eumemmerring
- 5. Use data, research and engagement with key stakeholders to determine supply and demand for community-based services within Doveton and Eumemmerring
- 6. Consider where service gaps have or may be emerging due to changing funding and service delivery models, e.g. NDIS, as part of supply and demand analysis
- 7. Assess condition, fitness for purpose and accessibility to all Council-owned community, aquatic and leisure facilities in Doveton and Eumemmerring, including consideration of proposed future works, to understand the capacity of Council's infrastructure to accommodate current and future service demand
- 8. Evaluate the strategic role of key pieces of community infrastructure in Doveton and Eumemmerring, including but not limited to:
 - Doveton Pool in the Park (DPIP)
 - Autumn Place Community Hub (APCH)
- 9. Make recommendations to explore the future use of Council-owned community, aquatic and leisure facilities to accommodate service demand for the next 20 years (e.g. relocation of service, consolidation of infrastructure, renewal, upgrade, disposal, no change, etc.)
- 10. Identify opportunities and impacts to utilise non-Council facilities

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 $^{^{15}}$ Information in this section is taken from the City of Casey 'Project Plan' August 2019.



- 11. Identify opportunities and impacts to deliver new community infrastructure, namely:
 - Stage 2 Autumn Place Community Hub
 - A community facility at Doveton Pool in the Park
 - A Learn to Swim (LTS) facility at Doveton Pool in the Park
- 12. Facilitate place-based community outcomes and integrated service delivery across multiple partners

Project Scope

Service and infrastructure considerations

The scope of this project is limited to consideration of community-based services, where services (or programs within a service) are provided directly to community members, when the service is:

- 1. Delivered by Council, or subsidised with funding or accommodation by Council, and
- 2. Located in a Council-owned community, aquatic or leisure facility, or school within the Doveton and Eumemmerring catchment (Doveton College, Hallam Secondary School, Ilim College and Maranatha College)

The scope of this project will determine the capacity of Council-owned community infrastructure (community facilities and aquatic and leisure facilities) to accommodate current and future service needs. It will also include consideration of the transport networks (roads, public transport, walking and cycling paths) that enable access, from and between Council-owned community infrastructure and other relevant infrastructure accommodating significant community-based services.

The project does *not* include:

- 4. Services or facilities outside of those listed in scope inclusions
- 5. Decision-making about ultimate community facility models
- 6. Cost-benefit assessments to renew, upgrade or redevelop infrastructure
- 7. Consideration of asset management costs
- 8. Feasibility/identifying funding
- 9. Development of consolidation/disposal strategies, etc.
- 10. Consideration or assessment of governance options for community infrastructure

The benefits of this project are:

- 1. Consistent and coordinated methodology to identify and understand service levels across all community-based services
- 2. Place-based service and infrastructure planning to meet local needs in the short- and long-term
- 3. Strategic decision making for capital works planning to ensure an adequate supply of community infrastructure is maintained now and into the future
- 4. A network approach to infrastructure provision to ensure accessibility to, from and between services and facilities for community members
- 5. Collaborative project delivery to avoid duplication, inform multiple projects, and provide evidence-based outcomes for the short and long term.



Table 39: Issues from Prior Work – Community Strengths

Source	Community Strengths Community Strengths
Doveton and Eumemmerring Community Plan (2005)	In the early 2000s, Doveton was selected to be part of the State Government's Neighbourhood Renewal initiative. This resulted in the creation of the Doveton and Eumemmerring Community Plan 2005the first forward looking strategic document other than the town planning undertaken by the Housing Commission of Victoria in 1950s for the original Doveton estate
	The local people are equally unique, perhaps defined best by their strong sense of neighbourliness and willingness to help others. The foundation of this strong spirit was laid in the community's formative years when facilities were built, not by government funding, but through a collaborative human endeavour to build a community.
	People, Community & Lifestyle The key issues - Doveton & Eumemmerring: - are places of locational advantage and good amenity - are places where there are good neighbours - have strong community spirit - hold community events to bring people together and celebrate our people and
	our history - is a changing community - are characterised by significant socio-economic disadvantage compared to other parts of Melbourne
Autumn Place Masterplan 2016	The Masterplan's vision is consistent with the vision expressed in both the Doveton and Eumemmering Community Plan 2005 and the Doveton and Eumemmering Township Plan 2011-2014: "Proud of our past, United for our Future" Further, it supports the key local aspirations set out in the Doveton and Eumemmering Township Plan 2011-2014. These include: "Making it great, our home and our place"
Autumn Place Community Hub Casey Conversations Project Report	47.5% of respondents already attend local community programs or events 35.6% of respondents are interested in volunteering
Draft Autumn Place Doveton Master Plan Casey Conversation Project Report	What people love about Autumn Place: local convenience; good parking; not too busy; meeting place
Myuna Farm Masterplan 2015	Myuna Farm is much more than a farm to visit in the suburbs. The farm is seen as a vital part of the community's identity and plays an important role in providing open space of comfort and respite for the community's physical, physiological and social well-being.



Table 40: Issues from Prior Work - Social Needs

Source	Identified Social Need

Anecdotally, Doveton and Eumemmerring are perceived poorly by the wider community. In particular, the "Doveton" name seems to have become largely synonymous in more recent times with negative issues — welfare, low-income, public housing crime, etc. These perceptions, which bear little resemblance to reality, are well known to most local residents and are a source of considerable frustration and concern. Perceptions are also, however, a means of inspiration to change the image of the community.

Potential areas of focus based on local issues

- Preventing the further loss of community facilities and services.
- Including older peoples' services (ie medical, housing, etc) to be provided through community health.
- Proving opportunity for rates to be paid through the local PO.
- Providing for access hearing test facilities Cranbourne is the closest.
- Providing affordable and accessible activities and services for young people.
- Including raising money for scout equipment, days out for kids, youth club with organised activities, skate facility, BMX track.
- Increasing participation in local organised sport.
- Improving existing kids playgrounds.
- Creating a playground at Linden Place.
- Improving kids playground at Doveton North Primary School.
- Improving **public transport services** including review of bus routes, weekend operating hours, shelters, Bus stop is not near Autumn Place, difficult to access services using the bus, considering a shuttle bus.
- Providing bus service on weekends and public holidays.
- Running more community events.
- Including community picnics amongst events.
- Considering development of a community newsletter.
- Supporting street parties and gatherings.
- Enhancing and strengthening local sporting facilities.
- Supporting residents to develop leadership skills.
- Better maintaining of local recreational and community facilities.
- Upgrading and improving library.

Improving access to services for children, parents and families.

Early Years Priorities included: Creating a large family friendly park for all children

- Education and Employment more employment and work security, and more local education and training opportunities and resources
- Development and delivery of a Men's Shed in Doveton to support men, particularly those who are isolated
- Identify opportunities to better support and respond to newly arrived young people facing challenges balancing the demands of studies, work and family commitments
- Identify need for and implement targeted interventions with DHS Disability
 Services

Doveton Eumemmerring Township Plan 2011-2014

Doveton and

Eumemmerring

Community Plan (2005)

- Delivery of financial support services in Doveton
- Development of **refugee health Clinic** in Doveton at the Doveton Community Centre
- Community cafe at Rowan Park to provide training and employment pathways
 Tenant employment opportunities for all new housing contracts
- Community Liaison Officer to work in Doveton Primary School to support students and families
- Locally delivered homework clubs
- Services to the **CALD community through Doveton library** (ESL and basic literacy)



Source	Identified Social Need		
	 Governance training and skills development in local groups and committees Partnership with RTO to provide consistency with RTO services at the DNLC Development of Doveton Learning Centre into a community focused facility catering for children and families from birth to year 9 fully integrated early years education and care through a family empowerment model (Allied Health etc.) Infrastructure and Assets Improvements - Autumn Place precinct and Playground 		
	The top 5 issues raised by the Traders on 12 February 2014 were:		
Autumn Place Master Plan Information Session with Traders 2014	 Lighting in the rear laneway and shop fronts. Uneven pavement. Safety – security cameras. Absence of signage about Autumn Place. Divine Restoration Church not meeting their permit conditions. Other issues included the need for bike racks, disabled access, bank facilities, playground improvements, outdoor dining and an event space. 		
Key Issues Paper – Doveton & Eumemmerring (Version No. 1)	Doveton Eumemmerring has long been characterised by a culturally diverse population with high numbers of migrants. In the post war period, it housed migrants from Europe and more recently new residents arrive from the Subcontinent or African backgrounds		
Myuna Farm Masterplan 2015	Myuna Farm was first managed and developed as a council owned facility from 1985 to support and address the needs of the recently created Doveton Housing Estate and residents of the then City of Berwick, and in 1994 the City of Casey assumed management.		
Doveton Eumemmerring Council Facilities Investment Strategy 2014	There is a large supply of infrastructure and at the same time a mismatch between the community's needs (demand) and the supply of infrastructure to meet the required functions within the community. Key district level priority needs identified in the Beca 2010 Community Infrastructure report included: Range of meeting rooms based on a planning trigger for meeting space to be co-located with other activities within 400 metres of public transportthe report recommends in part that existing facilities such as; Rowan Park House and Myuna Farm that have excess capacity could be better utilised for people of all ages and offer a variety of programs in particular for young people and adults seeking lifelong learning opportunities.		



Table 41: Issues from Prior Work – Gaps in Services and Facilities

Source	Service Gaps
2019/20 Action Plan Community Engagement Report City of Casey Council Draft 29 March 2019	Casey wide community engagement identified Services and facilities needed: - Places to gather with friends and family was seen as the most desired for services and facilities in the future. - Followed by sporting facilities and playgrounds. Services and facilities needed in the next five years are: - Roads and public transport to Clyde (4) - Bringing in more diversity and variety across the experiences (age group, ability and interest). - Places to enjoy with my fur family (events, dog parks, dog poo bags) (7). - Better pedestrian access and walking tracks. - Shopping centres (Hallam Rd). - Primary and secondary schools (4). - Opportunities for learning (school holidays, people with a disability, general interest and adult education) (4). - Motor sport facilities. - Local airport. - Sustainable centre (learn about composting, home energy). - Marine discovery centre and visitor information (Tooradin). Upgrade of libraries and community centres (3).
Doveton and Eumemmerring Community Plan (2005)	Community Facilities & Services The key issues are: - Preventing further loss of community facilities and services Improving and making better use of existing community facilities Ensuring affordability of community services - Facilitating better promotion and publicity of local community facilities and services Providing for the future of the 'Pool in the Park' Providing activities to engage young people Providing for sufficient preparation of pre-school aged children for entering the school system Overcoming the loss of the Doveton Police Station Overcoming the loss of the Commonwealth Bank Facilitating the availability of public transport services. As a positive community image is important in so many ways – influencing community pride spirit and self-esteem, as well as investment and even property values – building a positive image for Doveton and Eumemmerring and its people is one of the key overarching objectives of the Community Plan
Doveton Eumemmerring Township Plan 2011-2014	 Community driven response to local safety Health promotion planning and delivery Training and employment opportunities Improvements to local facilities in local shopping strips and community hubs Improved transport and local accessibility Support to unemployed Development of the 'Doveton Learning Centre' into a community focused facility catering for children and families from birth to Year 9, providing fully integrated early childhood education and care services, school holiday programs through a family empowerment model
Key Issues Paper – Doveton &	Bus Route 828 , which one of the most used routes in Melbourne has a typical 20 minute frequency and long operating hours. Bus Route 844 typically operates every 30 minutes



Source	Service Gaps
Jource	Jei vice daps

Eumemmerring (Version No. 1)

during the week however it does not meet the Minimum Service Level as services finish by 7.30pm on weekdays. Services are only provided hourly on Saturdays until 3pm and there is no Sunday bus service. Council continues to advocate to Public Transport Victoria for increased efficiency of the public transport delivered to residents in Casey.

Identified Threats included:

- Ad hoc signage.
- Negative space.
- Inability to provide outdoor street furniture.
- Unsafe crossing of pedestrians.
- Overgrown vegetation on some portions of the park.
- Uncontrolled **graffiti** / poor centre condition poses negative image for the AA
- Limited opening hours due to lack of resources and demand.
- Risk of redevelopment and conflict to loading and unloading service.
- Long term location of toilet.
- Long term plan for density and is politically driven.
- Activating formal **entries** into Autumn Place from the south depends on the success of **activating the building frontages** facing these paths.
- Existing **lighting** is very poor condition and creates an unsafe environment.

Facilitate a **revitalisation of Autumn Place neighbourhood shopping centre**, by considering more intensive uses on Council land, redevelopment of private commercial properties to possibly include shop top housing and redesign of the public spaces . The Autumn Place Masterplan is responsive to these five key priority areas.

Paths and Trails Strategy (2012) - Improved opportunities for residents to access sustainable transport options; upgrading of the footpath to a shared user path; identifies Eumemmerring Creek to Braeside Park via Dandenong Creek Trail as a potential connection

Casey Sustainability Plan: relevant goals include

attract pedestrians and cyclists to public spaces by carefully considering supporting infrastructure that assists way-finding and makes an area attractive and safe provide for an accessible integrated network of walking and cycling routes

	#1 Improvements to the Autumn Place street, trees and footpath
Draft Autumn Place	#2 Improvements to the town square, park and playground
Masterplan Engagement	#3 Improvements to lighting throughout the centre
and survey results	Construction of a Family and Children's Centre
•	#4 Talking to the State Government to improve bus services
Autumn Place Community	
Hub Casey Conversations	Barriers to attending local programs and events include:
Project Report	don't know about program; too busy; not interested
Draft Autumn Place	
Doveton Master Plan	What people do NOT love about Autumn Place:
Casey Conversation	public space unsafe; limited variety of shops; parking issues; limited communal space
Project Report	
2019/20 Action Plan	River Gum Ward services and facilities for family and children as the
Community Engagement	highest priority.
Report	
City of Casey Council	Roughly one quarter of responses were concerned with transport difficulties,
Draft 29 March 2019 a	primarily the excessive time spent in traffic due to road
more general engagement	congestion



Source	Service Gaps
noting the priorities of	
Casey residents by ward (Doveton is in Rivergum ward)	Nearly one quarter of respondents felt that safety was their largest concern safe spaces for children to playlack of playgrounds, libraries and reduced maintenance or upgrade of public spaces as well as more toilets in parks
	"foster some inclusion programs and helpthem to get off the streets and more (into) activities, boxing programs, YMCA"
	Community events should be family friendly and feature multiple activities for children and ideally, be free of charge
	A welcoming, community feelpop-ups, green, open spaces and places to be outdoors, were viewed as most important in about 15% of responses There is a large supply of infrastructure and at the same time a mismatch between
	the community's needs (demand) and the supply of infrastructure to meet the required functions within the community.
	Key district level priority needs identified in the Beca 2010 Community Infrastructure report were:
	Range of meeting rooms based on a planning trigger for meeting space to be colocated with other activities within 400 metres of public transportthe report recommends in part that existing facilities such as; Rowan Park House and Myuna Farm that have excess capacity could be better utilised for people of all ages and offer a variety of programs in particular for young people and adults seeking lifelong learning opportunities.
Doveton Eumemmerring Council Facilities Investment Strategy 2014	Doveton library should be part of a Community Centre Facility by combining those MCH and Kindergarten onto one site. This would enable more flexible opening hours and days and provision of resources for young people to do their homework.
	Sports grounds the report make a range of broad recommendations based on the need to provide space for social interaction by using existing amenities such as sport facilities during non-sport periods and creating 'hang-out' spaces for young people.
	In accordance with the Casey Community Facility Research Report, there will need to be 1.1 Family and Community Centre in Doveton – Eumemmerring by 2016 and this facility recommendation remains unchanged to 2036. The projected demand is based on 1 Centre per 10,000 total population
	The Doveton Neighbourhood Learning Centre (NLC) is a large building and the current internal design prevents two or more programs being offered at the same time. The building structure cannot allow the opportunity to insert a cascade wall.
	(items are listed in order of highest to lowest number of responses received)
Doveton Pool in the Park	Aquatic facilities people would like to enjoy at a new Doveton facility include: cooling down on a summer night; play pool; learn to swim; swimming for fitness; splash pool; spa sauna steam; warm water therapy; ice bath
Masterplan Casey Conversations Project Report	Community services or facilities people would like to enjoy at a new Doveton facility include: free wifi; event spaces; allied services physio chiro osteo; community meeting rooms; childcare; library services; occasional care; maternal health care
	One thing on DPIP site that you would like accessible without a fee: a cafe; toilets; BBQ/picnic facilities; waterplay area; grassed area



Table 42: Issues from Prior Work – Service and Facility Responses

Source	Prior Responses
	- The marketises
Autumn Place Master Plan Information Session with Traders 2014	A postscript to the feedback gathered from the trader and community consultation sessions, has been the removal of the public toilet block and replacement with a single use toilet cubicle. There is also a pop-up park, timber deck, seats and a ping-pong table painted by Doveton College Year 9 students. The upgrade to Autumn Place was made possible through funding obtained from
	the State Government's Department of Justice, Public Safety Infrastructure Fund.
Draft Autumn Place Masterplan Engagement and survey results	Most people believe the Autum Place Master Plan has addressed the issues they are concerned about (22% Strongly Agree, 65% Agree)
	Prior projects have enabled the:
Doveton Eumemmerring Council Facilities Investment Strategy 2014	 Expansion of Doveton Library to include additional meeting room space & capacity for six new computers and two computer game stations. Utilisation of the DENR 3177 newsletter to promote programs offered by the Doveton Neighbourhood Learning Centre (DNLC). Construction of an outdoor water park at the 'Pool in the park'. Upgrade to Rowan Park house to create a flexible multi-use community facility. Maternal Child Health adequately staffed to provide a diverse range of programs for the community. Expansion of services at Myuna Farm to implement a primary school educational program on sustainability and refurbishment of meeting room spaces. Amalgamation of local primary and secondary schools to form Doveton College on the former Doveton Heights Primary School site, that included philanthropic investment by the Colman Foundation. Construction of a Doveton Eumemmerring Skate Facility on Waratah South
	Reserve.
	Autumn place Master Plan Design Principles: Safety; Sense of Place, Inclusiveness and Interaction; Complementary Mixed Uses; Legibility; Engagement;
	Sustainability Strategies include:
	Achieve highest and best use of Council owned land that delivers net
	community benefit
Autumn Place Masterplan 2016	 Plan and deliver a new integrated community facility within Autumn Place NAC to become a central and more accessible focus for the community.
	Urban Heart Precinct Objectives Enhance the amenity, safety and community role of the Urban Heart precinct as a people place that caters to all ages and abilities. Actions 1. Integrate Maternal and Child Health functions into the Community Precinct Precinct 5: Community Facility Potential Uses Community functions that meet the needs of a broad cross section of the community are encouraged. These may include: » library services
	 » shared community meeting rooms » maternal and child health rooms » kindergarten with outdoor play » other government services and offices
	» other non-government services and offices



Source **Prior Responses** » complementary social and commercial enterprises These could be achieved through multiple levels of development Actions include: 1. Investigate opportunities to consolidate and centralise council facilities from within and around Doveton/ Eumemmerring. 2. Deliver an integrated community facility that becomes an anchor development for the Autumn Place NAC and builds synergy with the surrounding precincts. Community Facility Planning Principles will provide a basis for decision making to implement the key capital work projects. 3. Provide a Family and Community Centre within the precinct 9. Investigate opportunities for complementary uses at upper levels The Master Plan identified future opportunities that will allow the farms Myuna Farm attendance and popularity to continue to grow whilst still retaining the essential Masterplan 2015 attributes and elements which make Myuna Farm such a positive and successful community icon.



Table 43: Issues from Prior Work – Social Benefits of Prior Responses

Source	Identified Social Benefits of Prior Response			
Doveton Eumemmerring	All actions within the Doveton Eumemmerring Township Plan have been agreed to by lead agencies and key partners. Lead agencies, alongside nominated key partners, are			
Township Plan 2011-	responsible for the delivery, monitoring and reporting of these actions through the			
2014	governance structure			
Key Issues Paper – Doveton & Eumemmerring (Version No. 1)	Improve the amenity and safety of the centre			
	- This Master Plan will			
	 Improve accessibility of Myuna Farm to a wide cross-section of the community through infrastructure improvements. 			
	- Enhance the user experience through improved aesthetics and functionality of			
Myuna Farm	the layout and building design which will subsequently drive attendance.			
Masterplan 2015	- Enable Myuna Farm to continue to facilitate learning about environmental			
	 sustainability and agricultural through education programs. Enable Myuna Farm to continue to offer hands on experiences to a wide range 			
	of user groups.			
	 Maintain and improve animal husbandry procedures, animal handling and 			
	living conditions of animals kept at Myuna Farm			
	The core philosophy of the Community Facility Planning Principles is that multi-purpose			
	spaces located in integrated facilities will be provided that enable intergenerational			
	use. Guiding principles for the current project are to achieve a positive contribution to			
	reducing the high levels of disadvantage and vulnerability found in the Doveton and			
	Eumemmerring community. The guiding principles are:			
	- Achieve a triple bottom line outcome through positive contributions to the			
Davistan	social, economic and natural environments in Doveton and Eumemmerring.			
Doveton Eumemmerring	 Utilise the Leisure Facilities Development Plan and the Casey Community Facilities Development Principles as standards for the provision of relevant 			
Council Facilities	Council owned facilities, whilst also considering the holistic provision of			
Investment Strategy	facilities across Doveton and Eumemmerring where facilities may be provided			
2014	by other stakeholders.			
	 Provide or facilitate outcomes that will lead to reducing disadvantage and 			
	meeting the needs of the culturally diverse community on the basis of best			
	practice principles.			
	- Build on the positive outcomes achieved through the Doveton Eumemmerring			
	Neighbourhood Renewal Project, particularly the capacity building of the			
	community.			
	- Improve the perception of Doveton and Eumemmerring as a place to settle			



10.3 Stakeholder Responses – Current Facility Utilisation

Table 44: Current Facility Utilisation – What Works Well?

Facility/Service		nat works well now?
	1.	Vulnerable families choose this centre as it is walking distance / don't
		drive . Lack of transport for other services to access STEM room at
		Autumn Place, suggestions for City of Casey Kindergartens to have access
		to a bus.
Autumn Place Community	2.	Sense of place and belonging, community support, networking
Hub		opportunities
пир	3.	Cultural significance
	4.	Places to gather - people gathering in foyer people use this space but it
		has limitations in terms of opening hours
	5.	MCH overall all clients are very happy with Service at Autumn Place and
		find access far more suitable
	1.	'Get Around It' Youth Engagement Program Youth Services staff have
		built a good rapport with many of the participants
	2.	The location of the bus stop has been changed to a more centralised
		location, that also provides shelter from the elements
Casey Youth Services	3.	The young people participating in the programs are engaged at a high
		level and show enthusiasm and enjoyment
	4.	Parking: Parking space between Library and Autumn Place Kindergarten
		(not always free but option 2 is parking where staff parking is). Parking
		works well at this site, as we have an option 2 for worst case scenario
		It is a homely space
Doveton Neighbourhood	2.	People value the social connections they make and because they
Learning Centre (Oak Ave		happen in that space, they keep coming back.
Learning Centre (Oak Ave hall)	3.	Space is popular for parties and things that need to run until late
		because people are allowed to stay there until 2am
	1.	From a community perspective, the centre strives to provide a safe
		space for people where self-determination is cultivated
		The neighbours are connected with the centre and keep a watchful eye
Aboriginal Gathering Place	3.	While many of the programs are culturally specific, the elders of the
3 1 11 1 3 1 11		centre welcome everyone and create the homely feel of the place that
		keeps people coming back
	4.	The space functions as an Aunty's house would where everyone knows
	_	each other and are looking out for one another
		Young people have a safe space and role models to look up to
	1.	Owned by Scouts Vic Scout Vic have a land lease agreement for both
		scout halls with Council as of March 2019 for a term of 9 years (5+4)
Scout Hall (Catalpa Street)	•	Currently occupied
(and pa on cot)		Merged group (Dandenong and Eumemmerring scout groups)
		Used for sleep overs, weekly meetings
	4.	Storage of camp equipment, used frequently for activities and meetings
	_	as they see fit
	1.	The socio-economic benefits of libraries is well established and the
		community has complex needs
	2.	The community have demonstrated a willingness to use the Doveton
		Library if it is open
Doveton Library	3.	Opening hours extension trial began 1 September 2018 with 9am opening
		weekdays and 9pm close on Thursdays.
	4.	Since extending the existing opening hours to include later hours on
		Wednesday's and Thursdays, and 9am opening on weekdays, visitation
		and engagement with the local community has grown significantly
		and engagement with the local community has grown significantly



Facility/Service	What works well now?	
The Dove	 People like that they can access the It is a homely space People value the social connection in that space, they keep coming ba 	s they make and because they happen
	that opens, they need semming an	Some disability services are not based in Doveton but come in to use space in the NLC and other spaces
	Doveton NLC does a lot of work for people with disability – support programs and	Programs are changing because of NDIS – previously, funding would go directly to the service but now it goes to the person to be more inclusive
Disability Support Services (a)	activities Myuna Farm – also have many disability programs Doveton Baptist benevolence society have	Some services from Dandenong come into Doveton to access spaces, and some people from outside Casey come in to access services.
	disability programs Salvation army have programs –food relief	If people are on an NDIS package, Council does not support them. Council continue to support eligible people who are not on NDIS.
	sey 2019 adapted by K2 Planning	NLCs typically don't have much funding around education for their staff – needs to be some disability and awareness education in our facilities

Source: City of Casey 2019 adapted by K2 Planning

(a) Metro Access Disability Inclusion Officer

Table 45: Current Facility Utilisation – What Limits Service/Facility Use?

Facility/Service	What limits service/facility use now?
	1. Next year, centre may not have any staff on deck - missed
	opportunity for engagement, centre receives many enquiries
	2. Anything that costs money has no attraction (art program for \$5
Autumn Place Community	does not entice, despite community asking for art)
Hub	3. Promotion is difficult - not much up take. Word of mouth and
nub	connection is key to get the word out. Planning to trial social media
	4. Still known as a kinder - could be impacting who comes through the
	door and feeling like they can attend something
	5. Places to gather - limitations in terms of opening hours
	1. YCASS Centre The centre is not accessible by general community
	when front doors are on lock, phone numbers for MCH and kinder
	are available at the front door for entry by their clients, but this
Casey Youth Services	prevents use by the general public.
	2. Not much room for outdoor activities due to space
	3. It would be great if there were parking options near the school so
	we could at least offer a site visit there for Casey 360



Facility/Service	What li	mits service/facility use now?
racility/ Sel Vice		
	1.	Community spaces don't work very well as two story because it
	2	disturbs the flow of the space
Doveton Neighbourhood	2.	Car parking is a significant issue that has an impact almost
Learning Centre (Oak Ave		everyday. There aren't enough parking spaces and people get
hall)	•	booked for parking on the grass.
	3.	There is a mentality that everything needs to be for free. People will
		not use a service or attend a community event if there is a cost involved
Aboriginal Gathering Place	1.	A few safety concerns around junkies
	2.	Car parking isn't enough - people parking on lawns
	1.	Public hall only, reactionary to requests, no advertising for services .
	2	Not many people know that they can use this facility for services
	2.	Volunteering is decreasing and management of facility isn't as
	2	efficient as it could be
John Pandazopolous Hall	3.	Many senior groups have been attending for a long time. Previous
		efforts to consolidate facility have been obstructed due to
		attachment and sense of belonging that the space provides to the
	4	community.
	4.	Car parking is difficult
The Dove	5.	Low willingness to share space and lockers
The Dove	1.	Community spaces don't work very well as two story because it
	1	disturbs the flow of the space
	1.	Does not get hired as often as it could due to the least agreement
	2	requiring the space to be vacated by 10pm
	2.	Neighbours complain of noise and light
Rowan Park House (NLC)	3.	Parking is limited, school do not let them use the parking due
	4.	because of school pick up and drop off There is no public transport connection from Rowan Park House or
	4.	from other facilities. Doveton is well connected from Dandenong
		and Berwick stations, but not so much within Doveton itself
	1.	Not in use by the Scouts due to the condition of the building . The
	1.	building cannot be used for any group in the condition it is currently
		in.
Scout Hall at 41 Laurel Ave	2.	Scouts Vic would need to demolish the building or spend
	۷.	substantial amount of money on building works. Scouts Vic have
		not come back as yet to the conclusion to this premises
	1.	Casey and Scouts property teams working to find money to restore
Scout Hall at Paperbark	1.	the building – currently not safe to occupy. Coptic group (Egyptian)
Street		will be a renting the hall from Scouts. Looking at getting funding to
Street		fix it (City of Casey Property Services)
	1.	Casey Youth Services Casey 360 Bus Parking: Directly outside front
	Δ.	doors of Doveton Pool in the Park - traffic flow would have been
DPIP		greater if bus were parked with bus doors facing entrance as
		opposed to away from entrance
	1.	If people are on an NDIS package, Council does not support them.
Disability Support Services in Doveton (a)		Council continue to support eligible people who are not on NDIS.
	2	
	2.	NLCs typically don't have much funding around education for their
,		staff – needs to be some disability and awareness education in our
		facilities

Source: City of Casey 2019 adapted by K2 Planning

(b) Metro Access Disability Inclusion Officer



10.4 Community Infrastructure Benchmarks

Table 46: Doveton - Eumemmering Age Profile Applied to Benchmark Assessment

Age range	20	21	20	31	20	41
Single ages	n	%	n	%	n	%
0	160	1.3	162	1.2	164	1.2
1	161	1.3	161	1.2	164	1.2
2	165	1.3	164	1.2	166	1.2
3	168	1.4	164	1.2	167	1.2
4	165	1.3	166	1.2	168	1.2
5	187	1.5	165	1.2	168	1.2
6	182	1.5	165	1.2	167	1.2
7	168	1.4	163	1.2	166	1.2
8	167	1.4	161	1.2	164	1.2
9	154	1.2	159	1.2	162	1.2
Service age groups	n	%	n	%	n	%
0 to 4 years	819	6.6	817	6.1	830	6.0
5 to 11 years	1,168	9.5	1,132	8.5	1,148	8.2
12 to 17 years	868	7.0	1,001	7.5	984	7.1
18 to 24 years	1,209	9.8	1,350	10.1	1,377	9.9
25 to 34 years	2,167	17.6	2,217	16.6	2,267	16.3
35 to 49 years	2,481	20.1	2,756	20.7	2,805	20.1
50 to 59 years	1,273	10.3	1,431	10.7	1,572	11.3
60 to 69 years	1,089	8.8	1,148	8.6	1,256	9.0
70 to 84 years	1,058	8.6	1,249	9.4	1,390	10.0
85 and over years	215	1.7	237	1.8	306	2.2
Total	12,347		13,338		13,935	

Source: forecastid.com adapted by K2 Planning 2019

Service and facility benchmarks¹⁶ are used to calculate current and projected need for services and facilities within the planning area. Benchmarks used in this project are provided below.

Table 47: Benchmarks Applied to Analysis of Need

Service Type Early Years	Trigger
Four Year Old Kindergarten Programs	One double 4 year old kindergarten facilities for every 10,000 people. OR 1 kindergarten place for every 4 year old. 3.25 sqm per child of indoor space and 7 sqm of outdoor space (total of 10.25 sqm per child).
Three Year Old Supervised Activity Groups	1 place for every 3 year old. 3.25 sqm per child of indoor space and 7 sqm of outdoor space (total of 10.25 sqm per child).
Maternal & Child Health Services	8.7 centres per 100,000 total population, or 7.1 centres per 1000 births 1.4 dual M&CH centres per 1,000 zero to four year olds.

 $^{^{16}}$ Initially developed by Australian Social and Recreational Research Pty Ldt, accessible online: https://vpa-web.s3.amazonaws.com/wp-content/uploads/2016/07/Planning-for-Community-Infrastructure-in-Growth-Areas-%E2%80%93-April-2008.pdf



Service Type	Trigger
Playgroups	40 playgroups for every 100,000 people
1 laygroups	6.5 playgroups per 1,000 zero to four year olds
	3.2 centres per 100,000 people
Occasional Child Care Centres	5.3 centres per 10,000 0-4 year olds
	1.7 places per 100 0-4 year olds
Long Day Child Care Centres	1.6 long day child care centres per 10,000 people.
Long Day Child Care Centres	2.7 centres per 1,000 zero to four year olds
Outside School Hours Care Centres	23 places per 100 zero to four year olds 21.4 places per 100 children aged 5-9 years
Toy Libraries	4.6 facilities for every 100,000 people
General Community Services	4.0 Julilities for every 100,000 people
Centre Based Libraries	1 Library per 30,000-60,000 people
Neighbourhood House Programs	1 Neighbourhood House per 20,000 people
Community Meeting spaces - Small	1 1-20 people venue per 4,000 people
Community Meeting spaces - Small to Medium	1 21-50 people venue per 8,000 people
Community Meeting spaces - Medium	1 51-100 people venue per 8,000 people
Community Meeting spaces - Medium to Large	1 101-200 people venue per 8,000 people
Community Meeting spaces - Large	1 200+ people venue per 20,000 people
	Youth friendly spaces designed as part of Level 1 multi-purpose
Youth Facilities	council community centres (1 Centre per 8,000 people)
	1 youth resource centre incorporated within Level 3 multi-purpose
Youth Resource Centres	Council community centres) per 30,000 – 60,000 people
	1 Level 1 or 2 multi purpose community centre per 8,000 to 10,000
Multi-purpose Community Centres - Small	people
Multi-purpose Community Centres - Medium	1 per 40,000 to 50,000 people
Arts and Cultural Facilities	
Community Art Space - Flexible, Multipurpose, Shared Use	Spaces to be provided within Level 1 Multi-Purpose Community Centre (1 per 8,000 to 10,000 people)
Performing Art or Exhibition Facilities - Co-located, Dedicated Space	1 co-located (e.g. government secondary college) performing arts facility per 40,000 to 60,000 people
Community Arts Centre	1 Level 3 community arts centre per 40,000 to 60,000 people
Public Art	1 Level 3 Public Art project per 40,000 to 60,000 people
Aged & Disability	
Seniors' Groups - Small	Access to 1 large multi-purpose meeting space per 8 to 10,000 people (within designated Level 1 multi-purpose community centre)
Seniors' Groups - Medium	Access to 1 multi-purpose meeting space per 40,000 to 60,000 people (within each multi-purpose community centre).
Planned Activity Group - Seniors, Home and Community Care	1 PAG per 40,000 to 60,000 people: Level 3
Delivered Meals Dispatch Facility	1 Dispatch facility per 40,000 to 60,000 people: Level 3.
Residential Aged Care – Low Care	44 low level beds per 1,000 people aged 70 years and over (average of 60 beds per facility in Victoria)
Residential Aged Care – High Care	44 high level beds per 1,000 people aged 70 years and over (average of 60 beds per facility in Victoria)
Education & Training	
Government Primary Schools	1 government primary school per 8,000 to 10,000 people
Government Secondary Schools	1 government secondary school per 25,000 to 30,000 people
Active Outdoor Sport and Recreation and Passive Open Space	
Active Open Space Reserves - Small	One Level 1 active open space reserve (8 ha per active open space reserve) per 6,000 people.
Active Open Space Reserves - Medium to Large	1 higher order active open space reserve (30 ha open space reserve) per 50,000 people.
Neighbourhood Active Open Space Reserve - Pavilions (Small)	1 per 6,000 people (or designated active recreation reserve)



Service Type	Trigger
Neighbourhood Active Open Space Reserve - Pavilions (Medium)	1 per 50,000 people
Tennis Facility - Stand Alone	1 x 2 court (free to the public) facility (no pavilion) per 25,000 to 35,000 people
Tennis Facility - Included with a Pavilion	1 x 6 to 10 court facility (with pavilion) per 25,000 to 35,000 people
Lawn Bowls Facility	1 lawn bowls facility (4 greens) per 40,000 people
Outdoor Netball Facility - Stand Alone	1 outdoor court per 3,500 people
Outdoor Netball Facility - Co-located	1 x 2 court outdoor netball facility per 16,000 people (located on government primary school sites)
Outdoor Netball Facility - Stand Alone - Medium	1 x 8 court outdoor netball facility per 50,000 people
Indoor Recreation	
Council Indoor Aquatic/Fitness Centres or Leisure Centres	1 per 40000 people
Council Indoor Recreation Centres or Stadiums (Hard Court) - Small	1 (2 court) facility per 20,000 to 30,000 people
Council Indoor Recreation Centres or Stadiums (Hard Court) - Medium	1 (4-6 court) facility per 40,000 to 60,000 people

Table 48: Benchmark Assessment of Demand for Additional Community Services and Facilities 2021 - 41

		Population Projections	
Service Type	2021	2031	2041
	12,347	13,338	13,935
Early Years			
	1.2 facilities	1.3 facilities	1.4 facilities
Four Year Old Kindergarten	165 places	166 places	168 places
Programs	Minimum indoor space of:	Minimum indoor space of:	Minimum indoor space of:
	536.3 sqm	539.5 sqm	546 sqm
Three Year Old Supervised	168 places	164 places	167 places
Activity Groups	Minimum indoor space of:	Minimum indoor space of:	Minimum indoor space of:
Activity Groups	546 sqm	533 sqm	542.8 sqm
	For total population: 1.1	For total population: 1.2	For total population: 1.2
	facilities	facilities	facilities
Maternal & Child Health	For number of births: 1.1	For number of births: 1.2	For number of births: 1.2
Services	facilities	facilities	facilities
Scrvices	or 1.1 M&CH nurses	or 1.2 M&CH nurses	or 1.2 M&CH nurses
	Minimum floor space of:	Minimum indoor space of:	Minimum indoor space of:
	102.2 sqm	103.5 sqm	104.8 sqm
	For total population: 4.9	For total population: 5.3	For total population: 5.6
	playgroups	playgroups	playgroups
Playgroups	For zero to four year olds:	For zero to four year olds:	For zero to four year olds:
1 laygroups	5.3 playgroups	5.3 playgroups	5.4 playgroups
	Minimum floor space of:	Minimum floor space of:	Minimum floor space of:
	532.4 sqm	531.1 sqm	539.5 sqm
	For total population: 0.4	For total population: 0.4	For total population: 0.4
	centres	centres	centres
	For zero to four year olds:	For zero to four year olds:	For zero to four year olds:
Occasional Child Care Centres	0.4 centres	0.4 centres	0.4 centres
	or 13.9 places	or 13.9 places	or 14.1 places
	Minimum floor space of:	Minimum indoor space of:	Minimum indoor space of:
	43.4 sqm	43.3 sqm	44 sqm
	For total population: 2	For total population: 2.1	For total population: 2.2
	centres	centres	centres
Long Day Child Care Centres	For zero to four year olds:	For zero to four year olds:	For zero to four year olds:
	2.2 centres	2.2 centres	2.2 centres
	or 188.4 places	or 187.9 places	or 190.9 places



	2004	Population Projections	
Service Type	2021	2031	2041
	12,347 Minimum floor space of: 221.1 sqm	13,338 Minimum indoor space of: 220.6 sqm	13,935 Minimum indoor space of: 224.1 sgm
Outside School Hours Care Centres	183.8 places	174.1 places	177.1 places
Toy Libraries	0.6 facilities Minimum floor space of: 56.8 sqm	0.6 facilities Minimum floor space of: 61.4 sqm	0.6 facilities Minimum floor space of: 64.1 sqm
General Community Services	1		T
Centre Based Libraries	Between 0.2 & 0.4 libraries Minimum floor space of: 473.3 sqm	Between 0.2 & 0.4 libraries Minimum floor space of: 511.3 sqm	Between 0.2 & 0.5 libraries Minimum floor space of: 534.2 sqm
Neighbourhood House Programs	0.6 programs	0.7 programs	0.7 programs
Community Meeting spaces - Small	3.1 small meeting spaces Minimum floor space of: 92.6 sqm	3.3 small meeting spaces Minimum floor space of: 100 sqm	3.5 small meeting spaces Minimum floor space of: 104.5 sqm
Community Meeting spaces - Small to Medium	1.5 small to medium meeting spaces Minimum floor space of: 115.8 sqm	1.7 small to medium meeting spaces Minimum floor space of: 125 sqm	1.7 small to medium meeting spaces Minimum floor space of: 130.6 sqm
Community Meeting spaces - Medium	1.5 medium meeting spaces Minimum floor space of: 231.5 sqm	1.7 medium meeting spaces Minimum floor space of: 250.1 sqm	1.7 medium meeting spaces Minimum floor space of: 261.3 sqm
Community Meeting spaces - Medium to Large	1.5 medium to large meeting spaces Minimum floor space of: 463 sqm	1.7 medium to large meeting spaces Minimum floor space of: 500.2 sqm	1.7 medium to large meeting spaces Minimum floor space of: 522.6 sqm
Community Meeting spaces - Large	0.6 large meeting spaces Minimum floor space of: 246.9 sqm	0.7 large meeting spaces Minimum floor space of: 266.8 sqm	0.7 large meeting spaces Minimum floor space of: 278.7 sqm
Youth Facilities	1.5 facilities	1.7 facilities	1.7 facilities
Youth Resource Centres	Between 0.2 & 0.4 centres	Between 0.2 & 0.4 centres	Between 0.2 & 0.5 centres
Multi-purpose Community Centres - Small	Between 1.2 & 1.5 small community centres Minimum floor space of: 648.2 sqm	Between 1.3 & 1.7 small community centres Minimum floor space of: 700.2 sqm	Between 1.4 & 1.7 small community centres Minimum floor space of: 731.6 sqm
Multi-purpose Community Centres - Medium	Between 0.2 & 0.3 medium community centres	Between 0.3 & 0.3 medium community centres	Between 0.3 & 0.3 medium community centres
Arts and Cultural Facilities		·	
Community Art Space - Flexible, Multipurpose, Shared Use	Between 1.2 & 1.5 art spaces	Between 1.3 & 1.7 art spaces	Between 1.4 & 1.7 art spaces
Performing Art or Exhibition Facilities - Co-located, Dedicated Space	Between 0.2 & 0.3 facilities	Between 0.2 & 0.3 facilities	Between 0.2 & 0.3 facilitie
Community Arts Centre	Between 0.2 & 0.3 centres	Between 0.2 & 0.3 centres	Between 0.2 & 0.3 centres
Public Art	Between 0.2 & 0.3 art projects	Between 0.2 & 0.3 art projects	Between 0.2 & 0.3 art projects
Aged & Disability			
Seniors' Groups - Small	1.5 groups	1.7 groups	1.7 groups
Seniors' Groups - Medium Planned Activity Group - Seniors, Home and Community Care	Between 0.2 & 0.3 groups Between 0.2 & 0.3 activity groups	Between 0.2 & 0.3 groups Between 0.2 & 0.3 activity groups	Between 0.2 & 0.3 groups Between 0.2 & 0.3 activity groups
Community Care Delivered Meals Dispatch	Between 0.2 & 0.3 facilities	Between 0.2 & 0.3 facilities	Between 0.2 & 0.3 facilitie
Facility Residential Aged Care – Low Care	For 70 years and over: 0.9 low care facilities or 56 low care beds	For 70 years and over: 1.1 low care facilities or 65.4 low care beds	For 70 years and over: 1.2 low care facilities or 74.6 low care beds



	Population Projections				
Service Type	2021	2031	2041		
	12,347	13,338	13,935		
Desidential Aged Core High	For 70 years and over: 0.9	For 70 years and over: 1.1	For 70 years and over: 1.2		
Residential Aged Care – High Care	high care facilities	high care facilities	high care facilities		
Care	or 56 high care beds	or 65.4 high care beds	or 74.6 high care beds		
Education & Training					
Government Primary Schools	Between 1.2 & 1.5 primary	Between 1.3 & 1.7 primary	Between 1.4 & 1.7 primary		
Government Primary Schools	schools	schools	schools		
Government Secondary	Between 0.4 & 0.5	Between 0.4 & 0.5	Between 0.5 & 0.6		
Schools	secondary schools	secondary schools	secondary schools		

Source: K2 Planning 2019



10.5 Current Community Facilities

Table 49: Council Owned Community Facilities - Audit 2019

Service Type	Facility Name	Facility Address	Places	Current use	Floor space
4 year old	Autumn Place	30 Autumn Place,	66	5 days a week with about 17-20	
kindergarten	Community Hub	Doveton		kinds in each groups	
Arts space	Rowan Park House	148-154 Kidds		once a week	
	(NLC)	Road, Doveton			
Community	Autumn Place	29 Autumn Place,			
Centre	Community Hub	Doveton			
Community	Aboriginal Gathering	44 Rowan Drive,			
Centre	Place	Doveton			
Library	Doveton Library	24 Autumn Place,			320
,	•	Doveton			sqm
MCH	Autumn Place	31 Autumn Place,			•
	Community Hub	Doveton			
MCH	Doveton College	62 Tristania Street,			
	Maternal & Child	Doveton			
	Health				
MCH	Aboriginal Gathering	44 Rowan Drive,		Once a week	
	Place	Doveton			
Meeting space	Rowan Park House	148-154 Kidds		By appointment	
0 .	(NLC)	Road, Doveton			
Meeting space	Doveton Library	24 Autumn Place,			
0 ,	•	Doveton			
Meeting space	John Pandazopolous	78 Power Road,			
large	Hall	Doveton			
Meeting space	John Pandazopolous	78 Power Road,			
medium .	Hall	Doveton			
Neighbourhood	The Dove (NLC)	78 Power Road,			197
Centre	, ,	Doveton			sqm
Neighbourhood	Doveton	34 Oak Avenue,		Centre is used 5 days a week	823
Centre	Neighbourhood	Doveton		throughout the day and	sqm
	Learning Centre (Oak			sometimes into the evening,	
	Ave hall)			running at full capacity	
Neighbourhood	Rowan Park House	148-154 Kidds			172
Centre	(NLC)	Road, Doveton			sqm
Playgroup	Autumn Place	31 Autumn Place,		30	·
	Community Hub	Doveton			
Playgroup	John Pandazopolous	78 Power Road,			
•	Hall	Doveton			
Seniors groups	John Pandazopolous	78 Power Road,		One of the busiest halls - could	
J .	Hall	Doveton		potentially have more hirers,	
				but not a huge amount	
Seniors groups	Doveton Senior Citizens	2B Chestnut Road		8 hirers, all senior groups	302
J 1	Centre	Doveton		, 0 1	sqm

Source: City of Casey 2019 adapted by K2 Planning.



Table 50: Council Owned Community Facilities – Current Utilisation

Services	Who delivers/manages this service?	Service details	Current Utilisation		
	•	Community Hub	MODERATE		
4yo Kindergarten	Council - CYF	4yo kinder currently runs daily from 9-2pm. 5 days a week with about 17-20 kinds in each groups. Parents have the ability to choose the suitable 3 days.	Licenced Places: 66 children 2016 – 46 placements 2017 – 26 placements 2018 – 44 placements 2019 – 49 placements 2020 – 50 placements 2018-1 room in use at Autumn Place Interim Kindergarten 2019- 1 room in use at Autumn Place kindergarten-full time rotational model, 1 room in use for STEM room (available for all kindergartens and community groups to book and visit). 2020- 1 room in use at Autumn Place kindergarten - full time rotational model, 1 room in use for STEM room(available for all kindergartens and community groups to book and visit).		
мсн	1 day/week 5hrs , seeing 6-8 client CYF Service includes First time parent groups		Hours:		
Playgroup	Not facilitated (Council set up)	Unfacilitated playgroup with parental provision. Unfacilitated model is popular. 30 attendees usually, based on the weather most of the time, families are walkers - lots of walkers generally to kinder	Weekly		
	Playgroup, Small Talk Supported Playgroup and Pop up Playgroup, including Pop up Baby Playgroup are delivered and supported in response to current community/ FDC need on a term by term basis.	Pop up Baby Playgroup was held at Autumn Place Doveton in term 2 2019 April – June The PDO has supported the development of a community group supported by Active Communities staff on a Thursday morning, and is currently supporting a community member to develop a Muslim playgroup starting term 1 2020. PDO support has also	An average of 18 attendees per session Playgroup, Small Talk Supported Playgroup and Pop up Playgroup, including Pop up Baby Playgroup are delivered and supported in response to current community/ FDC need on a term by term basis.		
Legal services	Springvale Monash Legal	Free legal services by appointment for a few hours on a Friday. Up to 4 clients in a day.	Weekly		



Services	Who delivers/manages this service?	Service details	Current Utilisation
Cultural and social	Spanish Windows	Social gathering and lunch	Weekly
Cultural and social	Sri Lankan Association	Social gathering	Weekly
Educational	Sudanese Australian Learning Centre	Homework and religious lessons for young people up to 15	Weekly
Religious	Planet Boom	Youth focussed group	Fortnightly
Religious	Baha'l children's church	Sunday school style group	Weekly
Zumba	Reclink	Adult 18+ target for free health programs and getting people active, integrate into existing programs (AFL, soccer, connect people into existing clubs). Work well with corrections and justice system.	Weekly
Social support	My time	Peer support group for families with children with disabilities, for carers, for play group	Fortnightly
Social support	CYF - First time parent group	First time parents group on Tuesdays (in the community room, captures Endeavour Hills families and others from surrounding areas)	Weekly
MISC	Windemere	Parenting skills course	One off
	Council	Holiday activities	One off
	Anglicare	Anglicare parents building solutions	One off
	Council	Movie nights, family events	One off
	Casey Youth S	Services (APCH)	MODERATE
Youth	Council	'Get Around It' Youth Engagement Program - outreach health and wellbeing program combining healthy eating and physical activity. Young people and their families attending develop a sense of wellbeing and strengthen their connection to the wider community.	Get Around It is delivered for approximately 1.5 hours a week in term 4, 2019.
Teenage School Holiday Program	Council	Doveton College receive promotion material for the TSHP prior to each holiday period.	The TSHP has a low number of participants residing in Doveton. Between 1-2 young people access the program and utilise the bus stop.
Youth Services Council programs		Youth Services have delivered 4 different programs at Doveton College in 2019:	 AMP - Adolescent Male Program Y-Girls Personal Development Program Delivered to 75 students grade 6 students Spoken Word Poetry – literacy based personal development program Delivered to 150 students' grade 5/6 Citizens of the World - Anti Bullying Program Delivered to 150 students 5/6 Grade 6 Transition – Developing resilience Delivered to 75 students grade 6



Services	Who delivers/manages this service?	Service details	Current Utilisation
Youth Counselling and Support Services			2019 we have only had 4 clients from the Doveton Eumemmerring suburbs
Casey 360	Council	park in Doveton? Is this the	Location 1: Doveton Library (School Holidays) Activities: Casey 360 Bus/Just Dance Numbers: Average 20-25 young people per visit Number of visits: Once per every school holiday
Casey 361			Location 2: Doveton Pool in the Park (50 years of Doveton Pool Event) Numbers: 7-10 young people Number of visits: Once this year for Event (19/01/19)
Casey 362			Location 3: Waratah Sth Reserve, Eumemmering (Divine Family Care Event, office located at 24-26 Autumn Place Doveton) Activities: Casey 360 bus/Hide an object outside of bus/running races/soccer tricks competition. All games included prizes Numbers: 164 young people Numbers of Visits: Once this year for Divine Family Care Event
			Location 4: Myuna Farm Activities: Casey 360 Bus Numbers for Doveton Show: 400 Numbers for information sessions: average 10 Numbers of visits: 5 times per year
	Doveton College Ma	aternal & Child Health	MODERATE
мсн	CYF		1 day per week 5hrs , seeing 6-8 clients
Playgroups		The Doveton College support the running of 6 Playgroup sessions facilitated by Save the Children, including a Small Talk Supported Playgroup.	These playgroups are well attended and usually attract a wait list.
Immunisatio	n		
S	Doveto	on Library	HIGH
Library Services	Casey Cardinia Libraries (CCL)	Access Keys on the Access Ability Australia web site. Citizenship tests, Tinies time, English Language and Life Skills, Sensory Playtime, Art Classes, bargain Book sale, Preschool story time, STEAM Club, health and Wellbeing workshops, Lego Cub Small community meeting room (seats about 10) available for hire and is home to City of Casey's Arts Spaces program where community	5. In 2018 - 19 Doveton Library had nearly

and almost 14,000 people access their Wi-Fi

artists are able to exhibit artwork

through a selection process



			\checkmark
Services	Who delivers/manages this service?	Service details	Current Utilisation
		Additional outreach programs are also provided particularly to the Autumn Place Community Hub Programs aimed specifically at young people include: STEAM Club – Doveton Lego Club – Doveton Doveton Library Art Class Sensory Playtime Tinies Time	
	John Panda	zopolous Hall	MODERATE
Seniors groups	JP Hall committee	Many different cultural groups gather on different days of the week and socialise. Sometimes culturally specific events that are not seniors related are run. The centre serves as a multicultural hub, but primarily used for seniors' groups	One of the busiest halls - could potentially have more hirers, but not a huge amount
Playgroup	JP Hall committee	Playgroup	
Community Dance	JP Hall committee		
	The Do	ve (NLC)	MODERATE
Mens islamic groups	Volunteer run	Gathering	once a week
Islamic Saturday school	Volunteer run	Learning Arabic and Quran and religion	once a week
Filipino community	Filipino Group		Once a week (used to be three days a week, but they had to leave because of funding)
Spanish group	Golden Years	Cooking and socialising	one a week
			Centre is used 5 days a week throughout the day and sometimes into the evening, running at full capacity
Disability Support Services for Adults with intellectual disabilities	Wallara	Cooking classes	5 days a week in the morning
Community hire	DNLC	hire the space out for community use, birthdays etc.	once a month
Computer classes	DNLC, in partnership with Doveton college	computer skills and myob	2 days a week
Health and wellbeing	Reclink	Partly funded by Casey - funded to work with people to increase physical activty in Casey, run a basketball in the half court behind The Dove (run till 5pm, not after hours). They do ball room dancing at this centre	



Services	Who delivers/manages this service?	Service details	Current Utilisation
Social support	DNLC + DHHS/DHS	light exercise groups, social isolation, acquired brain injury participants	3 days a week
Community adult education	DNLC	Computer skills, hospitality, garden maintenance, job club, carpentry, literacy and numeracy, landscaping, conversational English, cooking, budgeting and finance, cooking + some of these are ACFE and preaccredited training	Throughout the week at different times and days
Food support	Food bank + volunteers + manna 4 lyf	Providing free meals to people in need - manna for life don't ask about the person, but food bank does (more controlled and supported by funding) but manna will provide to anyone who needs it.	4 days a week - 35-60 people on any day depending on the weather
Laundry service	Orange sky	Provide laundry and shower services	once a week
dance school	DNLC + Casey + The Australian Ballet	free dance classes during the school holidays	term holidays
Multicultural groups	Volunteer run	Argentinian, Creole, Islanders regularly hire the space for gatherings and activities. The Chinese group is one of their biggest - about 40 - 100 people gather at 8 in the morning and run through the doors for mah-jong, ping pong and sometimes for Tai Chi. they catch the bus early in the morning and stay until about 2	once a month on a weekend usually
Religious	The groups	Community church groups, Islamic groups - Iftar during Ramadan and celebrations for Eid, English classes	Every Sunday and Saturday (respectively)
Women's group	El eman	women mostly of Islamic faith gather to play ping pong, sometimes joined by other men,	once a week
	Rowan Park	House (NLC)	LOW
Religious	Various community churches	Sunday church	every Sunday
Disability service	Casey Deaf Club	,	once a week
Friends of rowan park house	friends of rowan park house	gathering	once a month
Arts	Carers art class	learning to pain and be creative and relaxation for carers	once a week
Migrant services	SMRC		ONCE A WEEK
Community hire	Community run	Lunches and communions run during the day	By appointment
	Aboriginal G	athering Place	HIGH



Services	Who delivers/manages this service?	Service details	Current Utilisation
Homework Group	Connected communities	For Casey, Cardinia and Dandenong kids - mostly Aboriginal children A few of kids from the Islamic school - the ilim teachers came through the centre and spoke to the elders. The groups is about fostering community connection. Some South Sudanese kids come through	Once a week during the school term
Yarn and Art group	Social Support + connected communities	Elder specific group where they come in to do art and yarn. Eligibility is linked to my aged care and the criteria that applies. Transported by social support services to and from the facility	Weekly
Interactive Gardening	Social Support + connected communities	Maintaining the garden, more flexible with who can help out	Weekly
Men's Corrections program	Connected communities + corrections	Corrections clients come into gardening groups - complete community services hours. Usually people with fines, traffic infringements - convert their fines into service	Weekly
Women's Corrections program	Connected communities + corrections	Corrections clients come into gardening groups - complete community services hours. Usually people with fines, traffic infringements - convert their fines into service	Weekly
Youth group	Dandenong coop + connected communities	Youth advisory committee, programs	Weekly
Family violence program - Men	The Victorian Aboriginal Child Care Agency (VACCA)	Family violence workshop for men	Weekly
Family violence program - Women	The Victorian Aboriginal Child Care Agency (VACCA)	Family violence workshop for women	Weekly
Family Violence program - Children	The Victorian Aboriginal Child Care Agency (VACCA)	Family violence workshop for children	Weekly
Youth breakfast program (strong and deadly)	Connected communities	Kids come in the morning for some sports training, eat breakfast, shower at the facility and then get transported to school. Increase in school attendance and engagement	2 days a week
MCH nurse	CYF		Once a week



Services	Who delivers/manages this service?	Service details	Current Utilisation
Playgroup		The Gathering Place Doveton runs playgroups for Aboriginal families and children. Best Start works to improve access and participation for Aboriginal children in early years services and will collaborate with Gathering Place staff to develop strategies and activities that build the capacity of early years educators in building cultural safety for Aboriginal families in our early years services.	
Centrelink services	Centrelink	drop in service	once a week
Legal ombudsman		drop in service	once a week
Connecting the dots	Community run	Sharing family trees, popular - lots of other community initiatives	once a month
	Doveton Senio	r Citizens Centre	MODERATE
Senior groups	Senior Citizen's Centre volunteers	8 hirers, all senior groups	During the day, everyday
	Doveton	Scout Hall	LOW
			Sometimes the facility is available for hire, but not often
	Myun	a Farm	HIGH
Currently runn	ing at 80-90% capacit	y with multiple activities running all tl bookings	hroughout hours of operation, and regular room
Riding Develops Abilities (RDA)	Riding Develops Abilities Victoria	Improving the riding abilities, confidence, skills, coordination, posture and sensory experience for people with disabilities/special	Runs during school hours, daily
		needs - they don't pay entry	
At risk education programs	DET - Southern Metro Region Doveton Learning Learning Centre	needs - they don't pay entry 12 week program for kids iun yrs 7-9 who are at risk. Regular school subjects in addition to hands on work at the farm (lease agreement on site)	1 group each term of the school year
education	Metro Region Doveton Learning	12 week program for kids iun yrs 7-9 who are at risk. Regular school subjects in addition to hands on work at the farm (lease agreement	
education programs Gardening	Metro Region Doveton Learning Learning Centre Myuna Farm	12 week program for kids iun yrs 7-9 who are at risk. Regular school subjects in addition to hands on work at the farm (lease agreement on site) Provision of manure for NLCs and	1 group each term of the school year
education programs Gardening supplies Primary, secondary, tertiary, adult educational	Metro Region Doveton Learning Learning Centre Myuna Farm Myuna Farm	12 week program for kids iun yrs 7-9 who are at risk. Regular school subjects in addition to hands on work at the farm (lease agreement on site) Provision of manure for NLCs and community workers Sessional education on farming and	1 group each term of the school year Few times a week Daily - 100-120 kids per day from all over Victoria - other groups come in regularly



Services	Who delivers/manages this service?	Service details	Current Utilisation
		are Casey residents. No entry fee required	
Sensory experience memberships	Outlook employment, special schools, other elderly specific groups	For special needs, elderly,	
Drug and Alcohol	Westernport drug and alcohol	Drug rehabilitation programs bringing people into the farm for hands on work and upskilling	By appointment
Community work	WAYSS, local churches, Vic police	General community work as a volunteering opportunity or upskilling experience for at risk people	Regularly throughout the week
Community order placement	Justice department,	Hands on duties for community service hours	21 people last month
Student placements	Myuna Farm	school, tafe placements on site assisting with educational programs and hands on duties	several placements throughout the year
Café	Myuna Farm Café	Independent business open 7 days a week and provides catering for parties and functions at the farm	Daily
Community action dogs (agility training)	Action Dogs Victoria	dog training - last 20 years	Weekly
Animal shelter/comp ound	Myuna Farm	Shelter for guinea pigs and chickens from public, emergency management shelter, work with local laws to compound animals	As needed
Doveton Show	Doveton Show Committee	Yearly show - biggest event at the farm - attracts high volume of people each year (12,000 in 2019) - a big partnership between committee and farm	Yearly
Produce Swap	Myuna Farm	Free produce swap - swap whatever you grow with someone else	Once a month
Community bat count	Myuna Farm	Large Bat count around farm	Once a month
Tourist attraction	Myuna Farm	Bus loads of tourists in the last 18 months - "#1 suburban city farm", animal feeding etc.	
	Dove	eton Pool In the Park	MODERATE

Casey Aquatic Facilities Strategy (p. 6) shows the following visitant numbers for Doveton Pool in the Park over the last four years (Summer season operates from 1 Dec to 31 Mar):

2014 - 15 = 20,478; 2015-16 = 22,884; 2016 - 17 = 23,861; 2017-2018 = 20,789

There were an estimated 1,982,427 attendances to Casey's aquatic facilities during 2017-2018:

- Over the last four years (2014/2015 – 2017/2018) overall usage has slightly decreased by approximately 0.18%



	Who		
Services	delivers/manages	Service details	Current Utilisation
	this service?		

- Doveton Pool in the Park visitations have increased by approximately 1.5% (311 visits), this can be attributed to seasonal variations. However the pool usage has remained relatively constant even though the season length was reduced by one month. Source: Casey Aquatic Facilities Strategy 2019 – 2041, p. 5.

Source: City of Casey 2019 adapted by K2 Planning



Table 51: Doveton Senior Citizens Centre – Weekly Schedule

Day	What	Who	Time	Number of people	Casey resident?
Monday	Morning tea and lunch – social gathering	Polish community council Victoria	9:30am – 5:30pm	20	All Casey residents
Tuesday	Preparation for lunch, music, knitting, board games	Cook Islanders Seniors group	10:30am – 3:30pm	26	All Casey residents
Wednesday	Preparation for lunch and games, bingo and lunch	Doveton seniors	9am- 330pm	35	
Thursday	Preparation for lunch, social gathering	Spanish window social club	8am – 6pm	20	
Friday		Mauritian senior's silver edge club	3pm – 6pm		All Casey residents
	Social gathering, seniors group	Charamel and Pierre	8am - 1pm 6pm – 12pm 1 st and 3 rd Saturday	20	
Saturday	Seniors group	Indian sub cont group	6pm - 10pm		All Casey residents
	Dance gathering	Mersey siders	6pm – 12:00pm last Saturday of the month		
Sunday	Lunch, dominoes, craft work, games	LASC	8am – 1pm 1pm – 6pm		\$50 charge

Source: City of Casey 2019 adapted by K2 Planning.



Table 52: Doveton Library Visitor Numbers – 2016 - 2020

DOVETON	July	August	September	October	November	December	January	February	March	April	May	June	TOTAL
2016/17	3,029	2,959	3,331	3,112	2,637	2,762	2,586	2,451	3,088	2,715	3,051	2,629	34,350
2017/18	3,123	2,895	2,771	*3,687	3,659	3,195	3,746	3,659	3,398	3,676	3,736	3,294	40,839
2018/19	4,328	4,409	**4,749	6,430	6,665	5,279	6,178	5,435	6,457	6,161	5,857	4,913	66,861
2019/20	6,740	6,020	5,967	6,503	5,490	0	0	0	0	0	0	0	30,720

Source: CCL December 2019

Table 53: Autumn Place MCH - Birth Notifications 2016 - 2020

Centre	Financial Year	Birth Notices	residential_add2
Autumn Place MCH Centre	2016/17	2	ENDEAVOUR HILLS
Autumn Place MCH Centre	2016/17	14	EUMEMMERRING
Autumn Place MCH Centre	2016/17	1	CLAYTON
Autumn Place MCH Centre	2016/17	1	NARRE WARREN
Autumn Place MCH Centre	2016/17	52	DOVETON
Autumn Place MCH Centre	2016/17	1	HALLAM
Autumn Place MCH Centre	2016/17	2	HAMPTON PARK
Autumn Place MCH Centre	2016/17	1	CRANBOURNE NORTH
Autumn Place MCH Centre	2016/17	2	DANDENONG
Autumn Place MCH Centre	2017/18	49	DOVETON
Autumn Place MCH Centre	2017/18	1	HAMPTON PARK
Autumn Place MCH Centre	2017/18	1	NARRE WARREN
Autumn Place MCH Centre	2017/18	1	BERWICK
Autumn Place MCH Centre	2017/18	21	EUMEMMERRING
Autumn Place MCH Centre	2017/18	2	ENDEAVOUR HILLS
Autumn Place MCH Centre	2018/19	1	DANDENONG
Autumn Place MCH Centre	2018/19	58	DOVETON
Autumn Place MCH Centre	2018/19	29	EUMEMMERRING
Autumn Place MCH Centre	2019/20	20	DOVETON
Autumn Place MCH Centre	2019/20	6	EUMEMMERRING
Doveton College MCH Centre	2016/17	1	NARRE WARREN
Doveton College MCH Centre	2016/17	5	EUMEMMERRING
Doveton College MCH Centre	2016/17	91	DOVETON
Doveton College MCH Centre	2016/17	1	HALLAM
Doveton College MCH Centre	2016/17	3	DANDENONG
Doveton College MCH Centre	2016/17	1	NARRE WARREN SOUTH
Doveton College MCH Centre	2017/18	1	DANDENONG
Doveton College MCH Centre	2017/18	93	DOVETON
Doveton College MCH Centre	2017/18	1	HAMPTON PARK
Doveton College MCH Centre	2017/18	1	NARRE WARREN

^{*}Wednesday extended opening hours trial began with daylight savings, Doveton opened to the community 1.30pm – 8.00pm, before the trial the branch was closed. The hours became permanent after the successful trial.

^{**} Opening hours extension trial began 1 September 2018 with 9am opening weekdays and 9pm close on Thursdays.



Centre	Financial Year	Birth Notices	residential_add2
Doveton College MCH Centre	2017/18	1	PAKENHAM
Doveton College MCH Centre	2017/18	7	EUMEMMERRING
Doveton College MCH Centre	2017/18	1	HALLAM
Doveton College MCH Centre	2018/19	1	CLYDE NORTH
Doveton College MCH Centre	2018/19	9	EUMEMMERRING
Doveton College MCH Centre	2018/19	86	DOVETON
Doveton College MCH Centre	2018/19	1	DANDENONG
Doveton College MCH Centre	2018/19	1	ENDEAVOUR HILLS
Doveton College MCH Centre	2019/20	29	DOVETON
Doveton College MCH Centre	2019/20	2	EUMEMMERRING

Source: City of Casey 2019

Table 54: Autumn Place MCH – Transfers In 2016 - 2019

Centre	Financial Year	Transfer Ins	residential_add2
Autumn Place MCH Centre	2016/17	5	EUMEMMERRING
Autumn Place MCH Centre	2016/17	16	DOVETON
Autumn Place MCH Centre	2016/17	1	DANDENONG
Autumn Place MCH Centre	2017/18	9	DOVETON
Autumn Place MCH Centre	2017/18	1	WANTIRNA SOUTH
Autumn Place MCH Centre	2017/18	1	BERWICK
Autumn Place MCH Centre	2017/18	2	EUMEMMERRING
Autumn Place MCH Centre	2018/19	8	DOVETON
Autumn Place MCH Centre	2018/19	1	EUMEMMERRING
Sub-Total		44	
Doveton College MCH Centre	2016/17	30	DOVETON
Doveton College MCH Centre	2016/17	1	HALLAM
Doveton College MCH Centre	2016/17	2	DANDENONG
Doveton College MCH Centre	2016/17	1	EUMEMMERRING
Doveton College MCH Centre	2017/18	2	EUMEMMERRING
Doveton College MCH Centre	2017/18	14	DOVETON
Doveton College MCH Centre	2017/18	1	DANDENONG
Doveton College MCH Centre	2018/19	8	DOVETON
Sub-Total		59	
Total		103	



	SUN	Goldfish	Crab	Frog Goldfish	Crab Duck	Crab Frog	Crab	Crab Duck	Crab Frog	Crab Stingray							
	SAT	Duck	Frog Stingray	Crab Tadpole	Crab Tadpole	Crab Stingray	Duck Frog	Crab	Crab	Crab							
	FR										Frog Stingray	Crab Stingray	Crab Stingray	Crab Marlin	Octopus Tadpole	Crab Octopus	Frog Stingray
January	THU					Tadpole	Frog				Duck Stingray	Crab Octopus	Crab Frog	Frog Stingray	Crab Stingray	Crab Marlin	Crab
2020 01 January	WED										Crab Octopus	Frog Tadpole	Crab Frog	Crab Tadpole	Frog Marlin	Crab Octopus	
	TUE										Octopus	Marlin	Octopus	Crab	Crab		
	MOM											Duck	Crab	Duck	Private		
		08:30 am	09:00 am	09:30 am	10:00 am	10:30 am	11:00 am	11:30 am	12:00 pm	12:30 pm	04:00 pm	0430 pm	md 00:50	md o530	md 00:90	mq o6:30 pm	mq 00:70

Figure 9: Jump! Swim Schools Dandenong – January 2020 Timetable



Table 55: Future Service/Facility Needs – Project Working Group

Facility/Service Area	-	Needs Identified by PWG
Facility/Service Area	_	-
	1.	Need to think through impact of 3 year old kindergarten
	2.	Demand assessment for three-year old's is based on 100%
		participation therefore is probably high – there is a cost to families
		\$1,800 per year, in two years many families may not be able to
Early Years Services		afford this
	3.	3-year-old kinder will be introduced as 5 hours in first year in 2022
		up to 15 hours in 2029 - is not mandatory
	4.	40% Casey community are currently subsidised to access
		kindergarten
	1.	360 Bus provides youth services including 360 at Doveton College
		regularly
	2.	Youth are not travelling long distance to Naree Warren, Hampton
		Park or Cranbourne to access services
Youth Services	3.	Aboriginal gathering place plays an important role for young
		people
	4.	,
		Doveton College only goes to year 9; Gathering Place has
		homework clubs
	1.	Older people are increasing most in number including low socio-
		economic groups with nowhere to go
Older Years Services	2.	There is a need for Neighbourhood House and possibly Aquatic
Older Tears Services		programs to support older residents
	3.	Agenda increased activities for seniors in area for January
		workshop – Kate
	Increas	ing need to support:
	1.	
	-	shower, food etc
Neighbourhood House	2.	People with Disabilities – NLC programs and services – programs
Weighbourhood House		that keep people with a disability engaged
	3.	The Dove, Rowan Park, NLC, SCC issues are car parking – none have
		sufficient car parking for use of facility
	NH hou	se has a men's shed; Doveton College has 'Men of Doveton'
	1.	Learn to swim
	2.	More traffic than Rowan Park, café to be free and accessible
	3.	Tiger Sharks then looking for venue to run competitions – unclear
DPIP		where they operate now – Tract to clarify through feasibility
	4.	DPIP provides a service for families and children
	5.	Ongoing need for an enclosed play space within café area free
		access and potentially waterplay
	1.	Challenge of topography of area – DPIP and Doveton College site
		and Autumn Place site - two good locations in the area even if
		challenge accessing via hill
General Doveton Area	2.	Oversupply of spaces but not all the services we need are located
		in Doveton – how to attract these services into the area
	3.	Places to gather - the community needs places to gather that are
		under cover, warm, consistent opening hours



Facility/Service Area	Future Needs Identified by PWG				
	4. Note that Integrated facilities in Doveton may limit access –				
	provision of multiple facilities increases accessible – ongoing need				
	for pedestrian and cycle access				
	5. Community café at Rowan Park was tried by social enterprise and				
	did not work at that location				

Source: City of Casey Project Working Group meeting December 2019

Table 56: Future Service/Facility Needs – Stakeholder Facility Audit 2019

Facility/Service Area	Futuro N	eads Identified by Stakeholders
Early Years Services	1. 2. 3. 4. 5.	Best Start Partnership is still to decide the target site for 2020. However 2 Doveton specific early years services sit on the partnership and provide input, knowledge and community feedback about Doveton early years - Save the Children and Our Place Doveton are current partners on the partnership. Our Place is a service that builds partnerships for Doveton College and has commenced some consultation about early years programs and gaps in Doveton. Our Place would be a good organisation to contact for thoughts on future service provision in Doveton. No capacity to expand Even with PDO support capacity building of vulnerable, transient community members to run a playgroup has proved challenging Facilities have historically not had capacity to support the facilitation or storage of required playgroup equipment Unfacilitated playgroup - No capacity to expand it unless we get some staff. With no staff next year, a un-facilitated play group may
Youth Services	1	As a service we have been aiming to decentralise our delivery from the three dedicated youth centres and provide access to young people and their families in their local communities. In terms of future planning, there is strong historical evidence that where YCaSS are provided an appropriate consult room, young people will seek counselling services. Parking options near the school so we could at least offer a site visit there for Casey 360 Doveton College have requested multiple programs for students in grades 5 & 6
John Pandazopolous Hall	;	Programs are available for many different cultural groups, but there are none specific to the Afghan community which comprise a large portion of Doveton's overseas born/recently arrived population
The Dove	1. 2.	Currently no children's programs because they often cost money and families prefer free Can't compete with playgroups either and other child specific programs because other spaces in Doveton provide them for free
Aboriginal Gathering Place	1. 2. 3. 3.	At capacity because there isn't another gathering place for aboriginal services - everyone knows everyone and people feel safe It is very much a regional facility that attracts people from all over southern Melbourne They also receive funding form DHHS to run some programs. but this is being threatened because they do not run a 'community



Facility/Service Area	Future	Needs Identified by Stakeholders
		controlled ' model - despite being nominated as best practice model
	1.	Currently no children's programs because they often cost money
Neighbourhood House		and families prefer free
Weighbourhood House	2.	Can't compete with playgroups either and other child specific
		programs because other spaces in Doveton provide them for free
	1.	The community of Doveton will benefit from having more access
		to their local library at a time when there is no other free
		community service and space available
	2.	Doveton locals love having the ability to visit their library more
Doveton Library		often. Since the change in opening hours there have been a number of requests from community members to close later on a
		Friday and extend the current Saturday openings.
	3.	To meet the increased need of the community, CCL would like to
		extend the opening hours of Doveton Library on Friday and Saturdays
		,
	1.	
		navigating hilly, difficult to manage terrain with prams and small
General Doveton Area		children in inclement weather is quite a barrier. If you are
		dropping older children at Doveton College, the trek down to
		Autumn Place can prove difficult

Consultations conducted for the current Project have identified the following gaps in community services in Doveton:

- 1. 3-year-old kindergarten (to be introduced as 5 hours in 2020 increasing to 15 hrs in 2029)
- 2. Community facilitated playgroups
- 3. Space for storing playgroup equipment
- 4. Free children's programs
- 5. Appropriate consulting room for counselling support for young people
- 6. Homework clubs
- 7. Places that support the Casey 360 bus
- 8. Programs specific to the Afghan community
- 9. Extended library opening hours
- 10. Community Gathering Spaces
- 11. Spaces that attract other services into Doveton
- 12. Neighbourhood House programs that support: older residents; people experiencing homelessness; programs that engage people with a disability

It has also been noted that there is currently high levels of demand for the following services in Doveton:

- 1. Emergency relief and material aid
- 2. Volunteering, mentoring, personal and professional development
- 3. Swimming lessons, particularly during the school term
- 4. Disability Support Services

The following general issues have also been identified as important for future community facility plans in Doveton:



- 1. Ensuring free community services and spaces
- 2. Improving pedestrian and cycle access
- 3. Continuing to provide multiple facilities to ensure ongoing access

Community services that could locate well at the DPIP have been identified including:

- 1. Free and accessible entry café
- 2. Learn to swim programs
- 3. Aquatic programs that support older residents (Refer to Table 56, p. 96)



Table 57: Council-owned Facilities with Capacity to Accommodate Additional Services

Facility	Capacity to Accommodate Additional Services
raciiity	
	Capacity to accommodate more of the following services/programs:
	 4yo kinder – currently 1 spare room. Can fit more kids in the room but will need more staff. There is no need to expand the existing infrastructure for the purpose of kindergarten (at this newly built centre) as the second room (Currently used as a STEM room) is licenced and can accommodate growth/additional enrolments. The model of program delivered can also be changed in the future if needed to accommodate more children
	in one room without opening a second room.
Autumn Place Community Hub	2. MCH - 2 rooms not at capacity, staff working three days each. Strictly MCH - not a consult but it can be with different policy. Another consult room is needed or the existing should be hired out when not in use for things like legal service which uses community room for two person meeting
	3. At present there is no capacity to expand MCH due to staffing
	across the COC- With further recruitment – a possibility may be considered
	 First time parents' group on Tuesdays – could be expanded to more groups per week
	 Free legal services by appointment for a few hours on a Friday. Up to 4 clients in a day - Can potentially stay for longer if their staffing and hours allowed
	 Autumn Place Masterplan could lead to extended hours and consistency increasing opportunity for other organisations to co- locate - think about times that people want to gather, is the facility safe and open all the time
	One of the busiest halls
John Pandazopolous Hall	2. Could potentially have more hirers
John Fandazopolous Han	3. Not used at night very often
	The space can accommodate more programming due to recent
The Dove	vacancy
Doveton Neighbourhood Learning Centre (Oak Ave hall)	Could accommodate more computer classes
	Could accommodate more gatherings, carer support programs and lunches
Rowan Park House (NLC)	2. There is space in this facility
	CCL want to:
	Add one additional hour on a Friday evening (to close at 6pm) and extend opening hours past 12noon on a Saturday (to close
Doveton Library	and extend opening nours past 12noon on a saturday (to close at 4pm)
22.000. 20.01	 Anticipate these extended hours will generate further increases in visitation and engagement and provide community members with more opportunity to visit the library and stay for longer
	Can accommodate more programs for:
	1. Special needs and elderly
Myuna Farm	2. Drug rehabilitation programs bringing people into the farm for
ywiiw i willi	hands on work and upskilling
	General community work as a volunteering opportunity or upskilling experience for at risk people



Facility	Capacity to Accommodate Additional Services				
	4. Hands on duties for community service hours				
	5. School, TAFE placements on site assisting with educational				
	programs and hands on duties				
	6. Tourists				

Source: City of Casey Doveton Community Facility Audit 2019; Council Project Working Group Meeting December 2019.



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